

Ryan Persaud

[North Port, Florida] | [REDACTED] | [RyanPersaudUSMC@outlook.com]

Detail-oriented, critical thinking, tech-savvy leader and United States Marine Corps Veteran with a Master's in Cybersecurity, a Bachelor's in Criminal Justice, and a Graduate Certification in Digital Forensics. 12+ years in challenging environments. Boost efficiency, increase productivity, minimize risks, optimize processes, and eliminate project barriers in time-sensitive arenas. Utilize customer service, communication, interpersonal, problem-solving, troubleshooting, analytical, and organizational skills to thrive in time-sensitive settings. Seeking opportunities in the Information Technology/Law Enforcement industries.

Professional Experience

Florida Department of Corrections | Sarasota, FL | Correctional Probation Officer | January 2024 - Present

- Monitor and supervise offenders through field contacts at their residence, employment sites, and other locations in the community
- Assist offenders with reintegration into the community and ensure public safety
- Conduct investigations, including Pre-Sentence Investigations, state investigations, and violation reports
- Enforce standard conditions of supervision stipulated by statute, as well as special conditions imposed by the court or sentencing authority
- Make appropriate referrals to assist offenders with resources available to them
- Testify in court and parole hearings

Special Assignments:

- **Circuit 12 SOTEC Team** – Special operations team that collaborates with local, state, and federal law enforcement to conduct searches, surveillance, serve warrants, and assist in other high risk/urgent situations
- **FCIC Agency Coordinator** - Ensure compliance with legal and policy requirements contained within CJIS user agreements. Facilitate communication between FDLE CJIS and the department regarding FCIC/NCIC related matters

Sarasota Memorial County Hospital | Sarasota, FL | Public Safety Officer II: Corporal | December 2022 – Present

- Supervise and manage officers across 3 separate campuses/cities
- Respond to emergency situations such as workplace violence, behavioral health issues, burglary, and vehicle accidents
- Protect staff, patients, and visitors from harm
- Investigate and report on security incidents
- Operate and maintain county emergency vehicles for patrols, patient transports and law enforcement assistance
- Transport patients to and from secure behavioral health facilities
- Provide vehicle and pedestrian traffic control
- Perform security patrols, and monitor a variety of technical systems including access control and CCTV
- Maintain helicopter pads and assist aerial medical transport services with transporting and intaking patients
- 2-way Radio communication with Florida 10 Codes and Signals
- Special duty assignments such as event and personnel security

Lightspeed Voice | Nokomis, FL | Information Technology Specialist II | July 2020 – December 2022

- Perform the duties of a Tier 1 & 2 Technician and provide support for VoIP devices, PBX servers, and lead management software
- Apply technical skills to quickly resolve complex internal/external networks and device issues
- Utilize communication and interpersonal skills to efficiently onboard new clients, conduct demonstrations, and train over 100 customers
- Run network and device diagnostics, install/configure software, and setup VoIP office environments by coordinating with major carriers including Bandwidth, Vitality, Verizon, and Telnyx
- Assess requirements and integrate proprietary software with Salesforce, Hawksoft, AMS360, and E-Agent to open seamless communication applications

Beneva Flowers | Sarasota, FL | Information Technology Manager | February 2020 - June 2020

- Managed information technology (IT) operations of 2 companies and administered the point-of-sale (POS) system to improve service levels by accepting online sales
- Developed the company's website and oversaw 5 marketing projects to overcome challenges and drive sales during the Covid-19 pandemic
- Installed and maintained VoIP communication systems to increase accessibility for 3 local and remote staff

Education Career Gap | March 2016 - January 2020

- Attended University full time

Reese Law Group | San Diego, CA | Paralegal | October 2015 - February 2016

- Prepared legal documents including Writs of Execution and completed court filings in a timely manner
- Maintained and updated legal documents and streamlined case management processes to boost productivity and efficiency
- Utilized LexusNexus to access public records, locate debtors, and efficiently navigate court systems

Military Service

United States Marine Corps | Camp Pendleton, CA | Sergeant | July 2010 - July 2015

- Led a team of 5, coordinated battlefield operations with internal and foreign forces, and processed immediate requests for air and artillery support as a member of the Air Support Liaison Team in Afghanistan
- Conducted counterintelligence operations as a human intelligence (HUMINT) asset and collected mission critical information
- Awarded Navy and Marine Corps Achievement Medal for heroic actions in Afghanistan, individually responded to a coordinated small arms/IED attack on an Operating Base in Helmand Province. Rapidly developed and implemented a plan to provide aerial overwatch and extraction for NATO troops following a catastrophic ambush.
- Navy & Marine Corps Achievement Medal, Marine Corps Good Conduct Medal, Afghanistan Campaign Medal, Global War on Terrorism Expeditionary Medal, Global War on Terrorism Service Medal, National Defense Service Medal, ISAF Non-Article 5 NATO Iraq/Afghanistan/Sudan Medal, Navy Sea Service Deployment Ribbon

Education / Certifications

- **Master of Science in Cybersecurity/Digital Forensics**, University of South Florida, August 2019
- **Bachelor of Science in Criminal Justice/Forensic Psychology**, Argosy University, July 2018
- **Graduate Certificate in Digital Forensics**, University of South Florida, August 2019
- **Correctional Probation Basic Recruit Training**, Florida Public Safety Institute, June 2024

Law Enforcement Certifications:

- FDLE Certified Correctional Probation Officer
- FDLE Certified General Instructor
- FDLE Certified FCIC Agency Coordinator

Security Certifications:

- Florida Statewide Firearms License [9mm]
- Florida State Security Officer License
- IAHS Certified Advanced Health Care Security Officer
- IAHS Certified Basic Health Care Security Officer
- Axon Taser Certification [X26P, Taser 7]

Medical Certifications:

- American Safety & Health Institute: Basic Life Support Certification
- American College of Surgeons: Stop The Bleed [Instructor]

Specialized Trainings

- Undercover Narcotics Techniques [Florida Narcotic Officer's Association, 2025]
- Search and Safety for Probation Officers [RAD Training Inc, 2025]
- Street Gang Intelligence Training [National Gang Center, 2025]

Awards, Groups, Languages

- Executive Director's Award 2024 [Florida Public Safety Institute]
- Department Chair GPA Achievement Award [Argosy University]
- Magna Cum Laude Graduate [Argosy University]
- Navy and Marine Corps Achievement Medal [Marine Corps]

- Florida Police Benevolent Association
- Florida Council on Crime and Delinquency
- Florida Corrections Foundation
- American Criminal Justice Association
- National Society of Collegiate Scholars

- English, Fluent
- Russian, Elementary

Core Competencies

Law Enforcement Experience, Military Experience, Security Experience, Interpersonal Skills, Analytical Skills, Problem Solving, De-escalation, Communication Skills, Time Management. Technical Support, Social Media, VoIP, Computer Networking, Troubleshooting

Technical Skills: Salesforce, Hawksoft, AMS360, EAgent, LexusNexus, FCIC/NCIC, CAD, RMS, CJIS nexTest