NorthPortFL.gov

Development Services

Accela Online Permitting Software

Overview

- Accela Land Management software – *Go-Live date December 9, 2024*
  - **Industry-Standard Solution:** Deploying a widely adopted land management and licensing system, used by municipalities such as Charlotte County, Sarasota County, City of Tampa, City of Clearwater, City of Bradenton, Manatee County, Lee County, and Polk County.
  - **Efficiency and Process Optimization:** Enhancing operational efficiencies and significantly reducing process and cycle times through streamlined workflows.
  - **Future-Ready Capabilities:** Introducing new features and flexibility to adapt to evolving business and departmental needs, ensuring sustainability and growth.
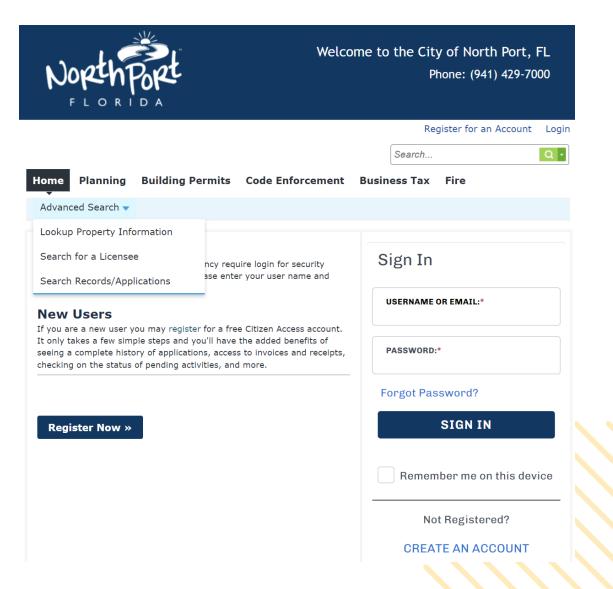
Maximize Efficiencies

- **Automated Inspection Assignments:** Streamline workflows by auto-assigning inspections based on discipline, ensuring faster and more accurate scheduling.

- **Seamless Work Order System (Lucity) Integration:** Lucity will interface directly with Accela's Code Enforcement module, allowing staff to manage all tasks within one system, eliminating the need for multiple platforms.

- **Fee Automation:** Automatically calculate and process fees for residential single-family homes, reducing manual errors and speeding up permit approvals.

- **Concurrent Permit Reviews:** Enable multiple disciplines to review permits simultaneously, expediting approval processes and reducing bottlenecks.

ACA – Accela Citizen Access

- **Unified Customer Accounts:** Customers will create an account to access, view, monitor, and manage all building permits, code enforcement cases, and development projects in one convenient location, enhancing transparency and ease of use.

- **Streamlined Online Payments:** Allow customers to pay all Development Services fees online, simplifying and expediting the payment process, improving the overall customer experience.

Accela Modules

- Building
- Planning & Zoning
  - Natural Resources
- Economic Development
  - Business Tax Receipt (BTR)
- Code Enforcement
- Fire

Digital Plan Room

- **All-Digital Plan Review:** Transition from paper-based plan reviews to a fully digital process, enhancing efficiency, reducing environmental impact and reducing cost for the applicant.

- **End-to-End Electronic Workflow:** Support electronic intake, review, and processing of all customer applications, streamlining the entire application lifecycle.

- **Real-Time Customer Collaboration:** Customers will be able to view markup comments from plan examiners and planners directly on their plans and respond to feedback in real time.

- **Targeted Resubmissions:** If a page is rejected, only the affected page needs to be resubmitted, speeding up the revision process and reducing delays.

Boosting Development, Compliance, and Efficiency

- **Alignment with City's Strategic Plan:** The Accela Implementation Project will drive progress on key priorities outlined in the City's Strategic Plan, focusing on Economic Development & Growth Management and Good Governance.

- **Support for Unified Land Development Code:** Accela will help further the vision set forth in the newly adopted Unified Land Development Code, enhancing regulatory compliance and development oversight.

Questions?