

**CivicPlus**

302 South 4th St. Suite 500
Manhattan, KS 66502
US

Quote #:

Q-45422-1

Date:

6/21/2023 4:53 PM

Customer:

NORTH PORT, FLORIDA

QTY	Product Name	DESCRIPTION
1.00	SeeClickFix Connector for Lucity Renewal	SeeClickFix-hosted integration with Lucity (CentralSquare Technologies). Requires Lucity Citizen Portal REST API.
1.00	Request Annual Renewal	Unlimited gov user licenses for service request management tool to intake citizen submissions via mobile app. Assign requests internally, resolve issues and measure request performance.
1.00	SeeClickFix Year 1 Annual Fee Discount	Year 1 Annual Fee Discount

Annual Recurring Services- Initial Term	USD 26,029.50
Annual Recurring Services- Year 2	USD 30,976.18

1. SeeClickFix, LLC, f/k/a SeeClickFix, Inc. ("SeeClickFix") has been engaged for the performance of services for [CUSTOMER] ("Customer"). In 2019, SeeClickFix was acquired and is wholly owned by CivicPlus, LLC ("CivicPlus"). Customer understands that CivicPlus has assumed and has been performing all of SeeClickFix's covenants and obligations for the purposes of delivering the services, and by signing below Customer consents to the assignment and assumption of the Customer by CivicPlus.
2. This renewal Statement of Work ("SOW") is between Customer and CivicPlus, LLC and shall be subject to the terms and conditions of the Master Services Agreement ("MSA") and the applicable Solutions and Services terms found at: www.civicplus.help/hc/p/legal-stuff (collectively, the "Terms and Conditions"). By signing this SOW, Customer expressly agrees to the Terms and Conditions throughout the Term of this SOW. The Terms and Conditions form the entire agreement between Customer and CivicPlus. The Parties agree the Terms and Conditions shall supersede and replace all prior agreements between the Parties with respect to the services provided by CivicPlus herein (the "Services").
3. This SOW shall remain in effect for an initial term starting at the Customer's next renewal date of 11/1/2023 and running for twelve months ("Initial Term"). In the event that neither party gives 60 days' notice to terminate prior to the end of the Initial Term, or any subsequent Renewal Term, this SOW will automatically renew for additional 1-year renewal terms ("Renewal Term"). The Initial Term and all Renewal Terms are collectively referred to as the "Term".
4. Customer shall be invoiced for the Annual Recurring Services on each renewal date of each calendar year subject to an annual increase of 5% each Renewal Term. Customer will pay all invoices within 30 days of the date of such invoice.

Acceptance

By signing below, the parties are agreeing to be bound by the covenants and obligations specified in this SOW.

IN WITNESS WHEREOF, the parties have caused this SOW to be executed by their duly authorized representatives as of the dates below.

Client

CivicPlus

By:

By:



Name:

Name:

Amy Vikander

Title:

Title:

Senior Vice President of Customer Success

Date:

Date: