

September 15, 2018

Re: Combination of Superion, TriTech, and Apteian Public Sector

To Whom It May Concern:

This letter is being provided in an effort to clarify the state of current customer agreements with entities involved in the combination of Superion, LLC ("Superion"), TriTech Software Systems ("TriTech") and the public sector business of Apteian, Inc. and Yaletown Acquiror S.à r.l, ("Apteian Public Sector") into a business jointly owned by certain funds affiliated with Vista Equity Partners Management, LLC ("Vista") and certain funds affiliated with Bain Capital Private Equity, LP ("Bain").

Unless you were previously contacted, the transactions alluded to above will not affect your underlying contractual relationship, or your potential contract, with TriTech, Superion or Apteian Public Sector, or their respective contracting subsidiaries, as the counterparties to those contracts will remain the same. Additionally, at this time, each entity will continue daily business operations as normal with no change to any Tax ID Number or remittance information. If and when any changes become necessary, more information will be provided at that time.

Because the specific terms of the referenced transactions are private and confidential amongst the parties indicated, no further documentation regarding the individual transactions referenced above can be provided. However, if you have any questions about your customer contract, please contact your Account Executive or feel free to reach out to Jason Oles, General Counsel of CentralSquare Technologies, LLC, at 407-304-3081 or via email at Jason.Oles@centralsqr.com.

Sincerely,

DocuSigned by:



By: 8BD6C4CFDF8648A...

Name: Jason Oles

Title: General Counsel