

TRAKiT

City of North Port, FL

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SUNGARD[®]
PUBLIC SECTOR

With you today....



Scott Christensen

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Employed by SunGard Public Sector for 21+ Years!

- *Senior Application Specialist for 8 years*
- *Senior Customer Support Analyst for 2 years*
- *Product Consultant for 2 years*
- *Client Success Executive/Account Executive*

Graduate of University of Florida – Go Gators!

Currently residing and working out of Lake Mary, FL

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PUBLIC SECTOR

Company Overview

Profile

**SunGard Public Sector, Vista Equity
Partners**



Products

– Out of the Box, Highly configurable Web-based
Community Development Focused Solution that includes
Unique Modules for each Department's needs.

Developed

1991 (TRAKiT), CRW Systems

Office Locations

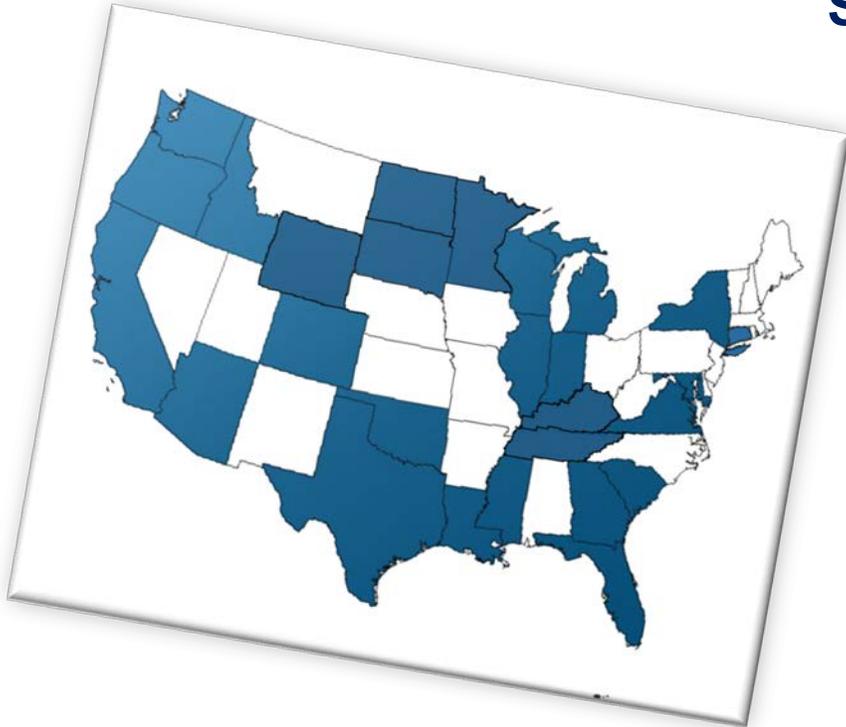
Carlsbad, CA; Lake Mary, FL (HQ)

Clients

- ✓ SunGard Public Sector
- ✓ TRAKiT Customers

1,600 Customers in North America

180+ Customers nationwide



Sample TRAKiT Regional Client List:

- Santa Maria, CA
- Lompoc, CA
- San Clemente, CA
- Laguna Niguel, CA
- Glendora, CA
- West Hollywood, CA
- San Marcos, CA
- La Quinta, CA
- Napa, CA
- Vacaville, CA
- Fontana, CA
- College Station, TX
- Cape Coral, FL
- State of Minnesota – Dept. of Labor & Industry
- Cayman Islands

ESRI Arc GIS Integration



TRAKiT: Web-based, Integrated Solution



Public Site/Customer Portal





MyCommunity

COMMUNITY THROUGH MOBILITY



- Build and deploy a customizable app quickly and easily.
- Instant two-way communication with your community.
- User friendly content management system to update and monitor app content.
- Customizable without the expense or development time.
- Citizens can directly report issues.
- Regional Business Directory & Promotion.
- Receive News updates with RSS Feeds, Facebook and Twitter channels.

TRAKiT On Premise Offerings:

☐ City – Hosted:

- Data is hosted on the Agency's server
- TRAKiT is purchased through traditional licensing – Concurrent Users
- Agency owns TRAKiT
- Annual maintenance provides access to SunGard's support & maintenance services
- Annual Maintenance Agreement terms – Average 5 – 10 years



SunGard Cloud Offerings:

☐ Licensing + Vendor-Hosting Offering:

- Data is hosted off-premise on SunGard's servers
- TRAKiT is purchased through traditional licensing, Agency owns TRAKiT
- SunGard maintains all support, maintenance, system updates and backup through annual maintenance & hosting fees

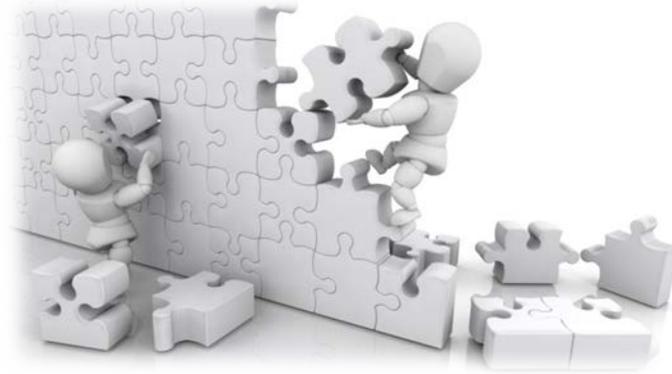
☐ SaaS – Software as a Subscription

- Data is hosted off-premise on SunGard's servers
- TRAKiT is provided as a subscription service - Named Users
- Minimizes up front costs
- SunGard maintains all support, maintenance, system updates and backup through annual maintenance & hosting fees



Implementation Services

- Implementation/Configuration
- Training
- Customization
- Interface Development
- Data Conversion
- Report Writing
- Technical Support
- GIS Consulting
- User Group Association, Conferences and Regional Meetings



Implementation Team



Project Manager

***TBD**



Assistant Project Manager *TBD



Data Conversion

**Nikoel Carter or
Lilya Epstein**



Trainers

***TBD**



eTRAKiT Developer

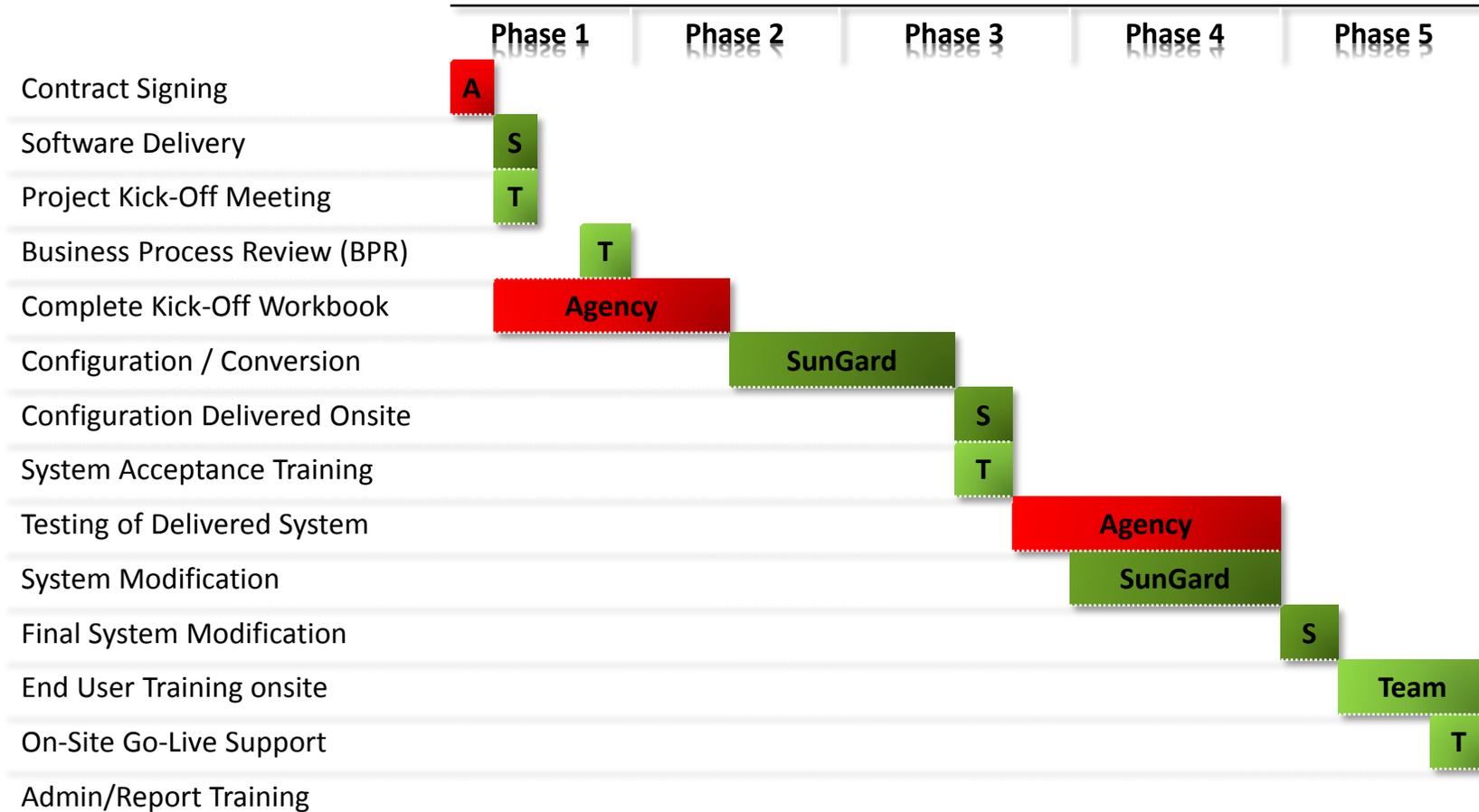
Victor Sinfuente



GIS Consultant

Bruce Cranfill

Implementation Project Schedule



Product Support & Ongoing Training Options



Releases
Versions &
Updates



Telephone
M - F
8am-5pm



Remote
Dial-in
Access



Training
Onsite & Remote



Videos
eTraining
Tutorials



User Guides
Step-by-step
Instructions



User Group
Annual User
Conference

System & Company Key Differentiators

- ➔ GIS Centric
- ➔ Out-of-the-Box Yet Highly Configurable
- ➔ User Friendly
- ➔ TRAKiT Systems Developer & Implementer
- ➔ TRAKiT **99%** Customer Retention
- ➔ 25 Years of Specialized Experience

Inspection Management

iTRAKiT Suite: Inspect, Code, Fire

- ➔ Access TRAKiT data from Apple iPad device
- ➔ Work with or without a connection
- ➔ Easy to use application
- ➔ Quickly download through iTunes
- ➔ Provides real time access to information



VoiceTRAKiT IVR

- ➔ Integrated with main solution
- ➔ Hosted by SunGard

Our Tools:



Workspace

- Easily Configure
- Perform Advanced Queries
- View & Reassign Inspections
- View Task Assigned to User



GIS

- View Data Geo-Spatially
- Start Permits & Projects Directly from Map
- Create Spatial Queries
- Create Buffer Notices & Labels
- Base Workflows on Spatial Rules



ProjectTRAK

- Manage Project Lifecycle
- Track Reviews & Revisions
- Assign Conditions
- Schedule Meetings & Other Actions
- Process Bonds & Deposits



PermitTRAK

- Create Unique Permit Workflows
- Automate Complex Fee Calculations
- Track Reviews & Revisions
- Manage Inspections
- Attach Drawings & Other Documents



LicenseTRAK

- Maintain All Business Related Data
- Automate License & Renewal Fees
- Simplify the Renewal Process
- Track Reviews and Annual Inspections



CodeTRAK

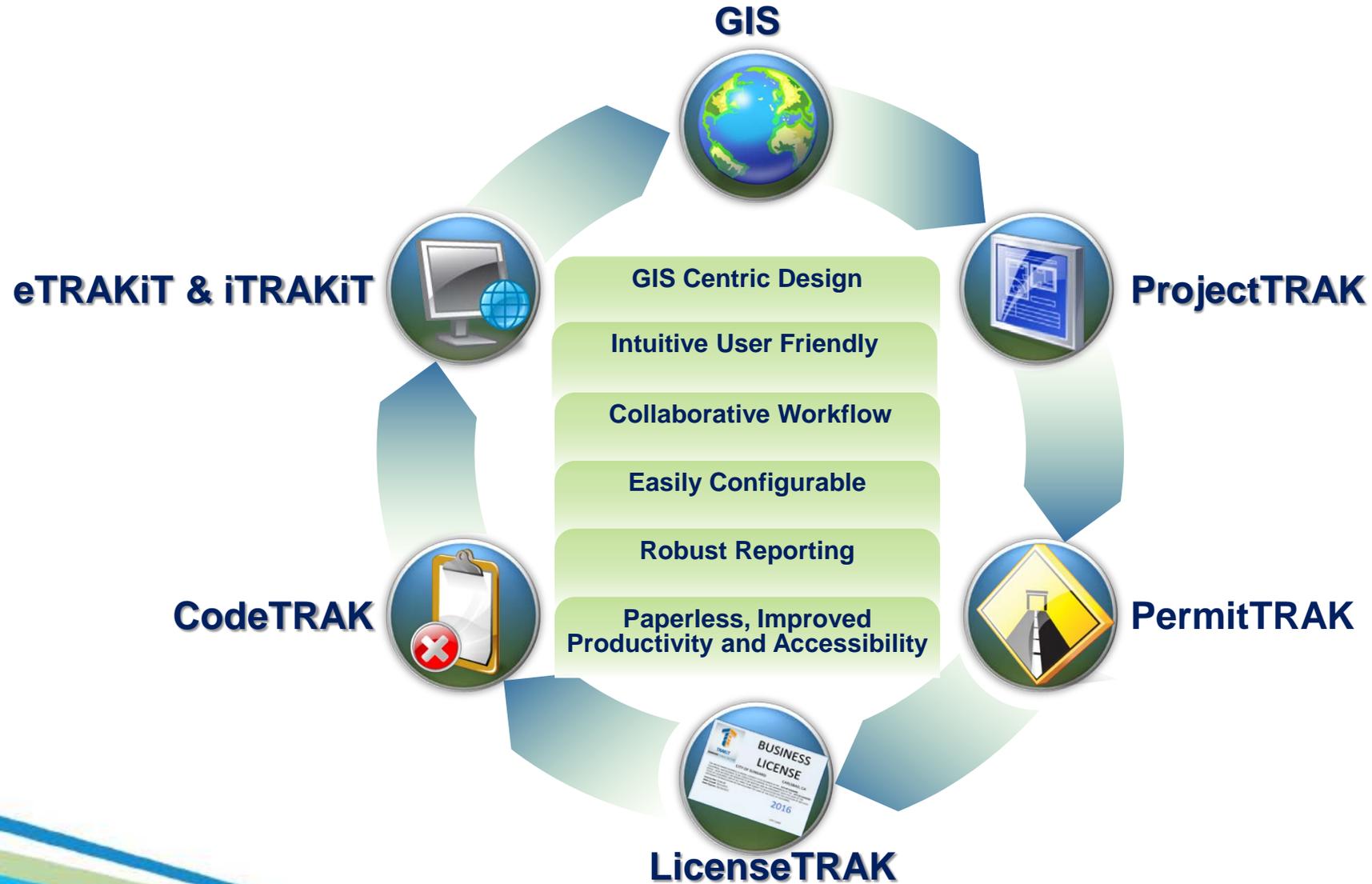
- Assign Cases by Type & Area
- Issue Notices & Violations
- Auto-Assign Inspections
- Schedule Meetings
- Track Email and Other Activities
- Produce Useful Reports



eTRAKiT

- View Data Geo-Spatially
- Start Permits & Projects Directly from Map
- Create Spatial Queries
- Produce Buffer Notices & Labels
- Base Workflows on Spatial Rule

Let's Review TRAKiT







SUNGARD[®] PUBLIC SECTOR

ENVISION THE FUTURE HAPPENING TODAY

For additional information, please contact your Account Executive
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