

PROPHOENIX MUNICIPAL INTERFACE AGREEMENT

This MUNICIPAL INTERFACE AGREEMENT (“Agreement”) is entered into by and between Chenosa Systems Corporation, a New Jersey corporation doing business as “ProPhoenix,” with its principal place of business at 502 Pleasant Valley Avenue, Moorestown, NJ 08057 (“ProPhoenix”), and the City of North Port, Florida, a municipal corporation, on behalf of the North Port Police Department, with its principal place of business at 4980 City Hall Boulevard, North Port, FL 34286 (“Licensee”).

In consideration for the mutual promises contained herein, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree that ProPhoenix will provide, and Licensee will accept, the interface software and services described in the proposal attached to this Agreement as Exhibit “A” (the “Proposal”), which are incorporated as if set forth fully herein and pursuant to the terms and conditions set forth in this Agreement. This Agreement will commence on the date that the last party executes this Agreement.

THE PROPOSAL INCORPORATED INTO THIS AGREEMENT IS AS FOLLOWS:

Title: MunicIPAY Interface

Proposal: 23-000099

Date: March 31, 2023

ADDITIONAL TERMS:

Term: The term of this Agreement is until completion of the MunicIPAY Interface and the project is transferred to ProPhoenix technical support staff. Support and maintenance of the completed Interface will be provided as defined in the ProPhoenix Software License and Support Agreement dated October 24, 2019.

Cost: A total cost of \$3,250.00 is due upon contract signing.

Support and Maintenance Payment Terms: Annual payments for support and maintenance will run concurrent with the ProPhoenix Software License and Support Agreement dated October 24, 2019.

SUBSEQUENT ANNUAL SUPPORT AND MAINTENANCE

Support and Maintenance	Annual Support Fee	When Invoiced
Provided by ProPhoenix	\$ 450.00	Will be invoiced as a separate line item on the annual ProPhoenix Software License and Support Agreement invoice, beginning on or about October 2023.

The parties agree to the terms and conditions of this ProPhoenix MuniPAY Interface Agreement.

PROPHOENIX CORPORATION:

By: Jeffrey Reit

Name: Jeffrey Reit

Title: Executive Vice President

Date: April 25, 2023

CITY OF NORTH PORT, FLORIDA

A. JEROME FLETCHER II, ICMA-CM, MPA
CITY MANAGER

ATTEST

HEATHER FAUST, MMC
CITY CLERK

APPROVED AS TO FORM AND CORRECTNESS

AMBER L. SLAYTON, B.C.S.
CITY ATTORNEY



Next Generation Public Safety Software

ProPhoenix Corporation

502 Pleasant Valley Ave
Moorestown, NJ 08057
Phone: 609-953-6850
Web: www.prophoenix.com

MuniPAY Interface with Citizen Services Feature

Proposal

North Port Police Department
Attention: Captain Brian Gregory

4980 City Hall Blvd
North Port, FL 34286
Phone# 941-429-7302

Proposal# 23-000099

Date : 03/31/2023

Valid Until : 06/29/2023

Submitted By:

Jenkins, Frederick W
Phone# 609-257-1885 X1360
E-Mail:
fred.jenkins@prophoenix.com

Dear Captain Brian Gregory,

On behalf of ProPhoenix Corporation, we are pleased to present this proposal for various components of the Phoenix Public Safety Solution Suite. The attached proposal details the required software modules and associated support services in order to successfully implement the proposed solution. If hardware is being proposed and/or recommended, please take note of the specific operating requirements outlined in the Proposal Notes and/or Terms section.

Phoenix represents a major "paradigm shift" in the value provided to Public Safety agencies throughout the United States. There are several differentiating benefits realized by an agency when implementing Phoenix Software. Highlights include;

- ✓ Deep horizontal and vertical integration throughout the entire software suite
- ✓ Integration of 3rd party tools which are transparent to the end user
- ✓ A complete, end-to-end, Public Safety lifecycle suite deployable throughout the entire agency
- ✓ Complete design, development, deployment, and maintenance conducted by ProPhoenix personnel
- ✓ Fiscal responsibility for both the initial procurement as well as ongoing sustainability
- ✓ An "all-inclusive" module philosophy within the major application offerings, e.g., CAD, RMS, Mobile, Fire, Corrections
- ✓ Continual incorporation of the latest in tools and technology to stay ahead of the technology curve
- ✓ Business Intelligence (B/I) capabilities providing "actionable insight" for enhancing decision making in support of Intelligence Led Policing (ILP) initiatives
- ✓ Adherence to National information sharing standards, e.g. National Information Exchange Model (NIEM) based of Global Justice Extensible Mark-up Language (GJXML)

The Phoenix Public Safety Software Suite embraces our "i3" design philosophy of "Integrated, Intuitive, Innovative". By implementing these tenets, our goal is to maximize an agency's effectiveness and optimize its efficiency through the use of our software. We are confident in our ability to exceed your operational expectations, and are grateful for the opportunity to compete for, and earn your business. Should you have any questions, please do not hesitate to contact us.

Please have an authorized officer sign below and return a copy to me. Upon execution by both parties, this proposal and its terms and conditions will become a binding agreement.

Acceptance:

By: North Port Police Department

A. Garrison 05/11/23
Signature Date

ProPhoenix Corporation

Jeffrey Reit 04-25-2023
Signature Date

Todd R. Garrison, Chief of Police
Print Name Title

Jeffrey Reit Executive Vice President
Print Name Title

ProPhoenix Corporation ("Company") proposal contains information and data, which are privileged, confidential and/or proprietary to the Company. This information and data is commercially sensitive and/or financial in nature and is not made available for public review. This information is submitted on a confidential basis only in response to a specific customer request. The information contained herein is protected, among other things by the Trade Secrets Act, as codified, and any improper use, distribution, or reproduction is specifically prohibited unless otherwise required by law. No license or right of any kind whatsoever is granted to any third party to use the information contained herein unless a written agreement exists between Company and the third party which desires access to the information. The information contained herein is submitted for purposes of review and evaluation in connection with Company's response to the specific request denoted herein. No other use of the information and data contained herein is permitted without the express written permission of the Company. Under no condition should the information contained herein be provided in any manner whatsoever to any third party without first receiving the express written permission from the Company unless otherwise required by law.



Total Solution Cost :

	Cost	\$ 3,250.00
Final Proposal Amount		\$ 3,250.00
Annual Support and Maintenance		\$ 450.00

Cost Summary:

*A.S.M: Annual Support & Maintenance

Category	Cost	Total Price	A.S.M
ProPhoenix Items			
Project Management	750.00	750.00	0.00
Interface	2,500.00	2,500.00	450.00
ProPhoenix Items Total :		3,250.00	450.00
Proposal total	3,250.00	3,250.00	450.00

Customer Signature

Date



Item Details:

	Item Name	Qty
<u>Interface</u>		
INT-MUNI-PAY	Interface - CSP to MunicIPAY Online Payment Service	1
<u>Project Management</u>		
PM-GEN	Project Management and Professional Services	1



Terms & Conditions

Interface

Interface - CSP to MuniPAY Online Payment Service

Interface from Phoenix Citizen Services Portal (CSP) to MuniPAY payment processing service to allow permit fees and fine payments from CSP to MuniPAY.

Project Management

Project Management and Professional Services

ProPhoenix has developed a project management methodology based on best practices and on Project Management Institute (PMI) recommendations. All new projects are divided into the following six distinctive project phases.

1. Initiation: Establish initial communication with the customer, set up internal systems, on-site analysis and initiation of the planning stage.
2. Planning: Conduct site visit if applicable, finalize project plan, and prepare internal team.
3. Implementation: Manage and coordinate with installation team to install and configure software, conduct system administration training (if contracted), and execute a sample data conversion (if contracted)
4. User Training: If any training days purchased, manage train the trainer training, assist end user training, and prepare to go live.
5. Go-Live: Go live, conduct post go-live training, and perform data conversion (if contracted).
6. Closing: Conduct final review and project close-out. At completion, transfer project management to technical support staff.