

CITY OF NORTH PORT PROCUREMENT REQUEST FORM SOLE/SINGLE SOURCE/STANDARDIZATION



		Please i	ndicate: _	Visa Purc	chase	Purchas	se Order	
(For d	Single I	Purchase		nket Purcha chases for current		_Change Orde	er <u> </u>	Amendment
DEPAR	TMENT/DIV	vision: Fil	re Reso	cue	NAMI	E OF REQUESTOF	_{ı.} Kris S	mith
lf Appli	icable: COI	MMISSION M	IEETING DAT	TE:	024 _{age}	E OF REQUESTOR	BER: 24-0	034
purchas availabl the solic services	se of supplies le from only citation (such must be av	s, equipment of one source of h as technical ovailable only f	and contractu supply who po qualifications, from vendors	al services that i ossesses the uniq ability to deliver (firms or individ	is either: the que and singur at a particulo aluals) who a	only item that will larly available cap ar time, or services	produce the ability to meet from a publiced to perform	a non-competitive lesired results; or is the requirement of utility). Sole Source such services. All days.
A.		-		r services to be	-	nder this exemp	tion:	
		radios and	•		•	t of all public s I in the 10 yea	• `	,
В.		•		interest of the	-	mpt this procure	ment from co	ompetition:
		a is the Sar in Sarasot		nty supplier f	for the 800	MHz and is th	e only auth	orized service
C.	Other brai	nds/manufac r use by the Ci	turers were of ty – attach add	examined (plea ditional pages as	se list name a necessary, d	vices are not avaind phone number o not leave blank):	s, and explain :	
		in Sarasot					,	



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Other vendors were contacted (please list names and phone numbers, and explain why those contacted would not meet the needs of the City – attach additional pages as necessary, **do not leave blank**):

No

D.	Attach documentation from the manufacturer certifying the vendor selected is the only distributor/dealer/contractor for the products or services in question and/or holds the production, unique capability, copyrights, trademark, and/or patent to the item, and check the following applicable statements:
	Patent, copyright or unique design restrictions (Sole Source) *Attach verification from Manufacturer*
	Proprietary rights in technical data and/or product formulations (e.g. cleaning compounds, lubricating oils, paint, etc.), which can only be determined through extensive laboratory analysis and examination <i>(Sole Source)</i> *Must attach verification from Manufacturer*
	Only producer, such as utility supplier or construction material supplier, that will meet the specialized needs of the department or perform the intended function (Sole Source) * Must attach verification from Manufacturer*
	Direct replacement parts, equipment or supplies that must be compatible with original equipment already installed but available only from the original equipment manufacturer. Most manufacturers have more than one dealer or distributor for their products. When this is the case, competition between dealers and/or distributors may be possible, eliminating the "sole or single source" restriction (Single Source) * Must attach verification from Manufacturer*
	When tests and/or demonstrations of equipment, supplies, part, etc. under actual operating conditions reveal superior quality, performance, design or other characteristics in a brand product(s), which is <i>available</i> from only one source. Testing must be performed as often as practical <i>(Single Source)</i> * Must attach verification from Manufacturer*
	Purchases for a brand product are to be made from one selected supplier , even though there are other suppliers that provide similar products. Options, such as pricing, availability, servicing, have been vetted and a supplier has been chosen that best meets the City's needs (<i>Single Source</i>). *Must attach backup/supporting documentation to this form.
	Maintenance, repair services or warranty which require specialized test equipment, procedures, and technical expertise available only from the original equipment manufacturer or authorized/licensed dealer/field service representative (Single Source) * Must attach verification from Manufacturer*



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		le, the parts and equipment must be competed. <i>(Standardization)</i> *Must attach justification to the brand-specific items, quotes should still be obtained*	his
		er: None <u>or</u> some of the above apply. *Detailed explanation and justification for this sole/sing equest must be provided below. Attach additional pages as necessary*	le
Ε.		nformation Motorola Solutions 838	
		Motorola Solutions Vendor Number: 838	-
	Address: _	PO Box 404049 Atlanta, GA 30384-4059	_
	Contact: _	Phone: Email:	
		Vendor Tracking:	
		X Check if Vendor Documents Current	
		YTD Dept Exp. (Inclusive): \$2,480,790.53	
		To be completed by Purchasing:	
		YTD City Wide Exp. (Inclusive): \$2,669,759.61	
		·	
		(For Purchasing Division)	
	Verified	(For Purchasing Division) ed By: B. Moen Date Posted: Standardization	

PURCHASE DETAILS



CITY OF NORTH PORT PROCUREMENT REQUEST FORM SOLE/SINGLE SOURCE/STANDARDIZATION



	•						
Pleas	e provide the amount of the purchase	for this pro	duct or serv	rice: \$ 2,41	5,455.63		
	306-2222-522.64-00		F24PSC			\$2,096,999.00	
	151-2222-522.64-00	Project #	F21VEH		Subtotal \$\$35,384.07		
	151-2222-522.64-00		F22ALS		Subtotal \$	\$47,178.76	
	306-2222-526.64-00	_ Project #	F24ALS		_ Subtotal \$	\$235,893.80	
Line Item No	Description		Unit of Measure	Quantity	Unit Price	Extended Price	
	See additional page						
	Shippin	g (FOB Des	tination)		-L		
				T	otal	\$2,415,455.63	
Attach A	dditional Pages if Necessary		L				
	the Sole/Single Source/Standardization			-			
Requestin	g Department Director: Scott Ti	tus Date	tally signed by Sco e: 2023.12.28 13:30	tt Titus ^{0:48 -05'00'} Dat	e:		
Budget Ac	lministrator:			Date	e:		
Purchasin	g:			Date	e:		
	irector (If applicable):			Date	<u>:</u> :		

Print Form Clear All Fields

Assistant City Manager (If applicable): N/A Date: ______

City Manager (If applicable): _______Date: _____









NORTH PORT, CITY OF

10/11/2023



10/11/2023

NORTH PORT, CITY OF 4970 CITY HALL BLVD NORTH PORT, FL 34286

Dear Nicholas Herlohy,

Motorola Solutions is pleased to present NORTH PORT, CITY OF with this quote for quality communications equipment and services. The development of this quote provided us the opportunity to evaluate your requirements and propose a solution to best fulfill your communications needs.

This information is provided to assist you in your evaluation process. Our goal is to provide NORTH PORT, CITY OF with the best products and services available in the communications industry. Please direct any questions to Karen DiMarco at kdimarco@emciwireless.com.

We thank you for the opportunity to provide you with premier communications and look forward to your review and feedback regarding this quote.

Sincerely,

Karen DiMarco

Motorola Solutions Manufacturer's Representative



Billing Address: NORTH PORT, CITY OF 4970 CITY HALL BLVD NORTH PORT, FL 34286 US Shipping Address:
NORTH PORT, CITY OF
N PORT FIRE RESCUE DEPT,
CITY OF
4980 CITY CTR BLVD
NORTH PORT, FL 34286
US

Quote Date:10/11/2023 Expiration Date:02/02/2024 Quote Created By: Karen DiMarco kdimarco@emciwireless.com

End Customer:
NORTH PORT, CITY OF
Nicholas Herlohy
nherlihy@northportfl.gov
941-253-6275

Contract: 19860 - NASPO 00318 Payment Terms:30 NET

Line #	Item Number	Description	Qty	Term	List Price	Disc %	Sale Price	Ext. Sale Price
	APX™ NEXT	APX NEXT XN ALL						
1	H55TGU9PW8AN	APX NEXT XN; ALL- BAND MODEL 4.5 PORTABLE	99		\$10,441.00	27.0%	\$7,621.93	\$754,571.07
1a	Q387CB	ADD: MULTICAST VOTING SCAN	99		Included	Include d	Included	Included
1b	QA09030AA	ADD: MOTOROLA HOSTED RADIOCENTRAL W CPS*	99		\$0.00	0.0%	\$0.00	\$0.00
1c	BD00004AA	ADD: CORE BUNDLE XN	99		\$2,996.00	27.0%	\$2,187.08	\$216,520.92
1d	Q806CH	ADD: ASTRO DIGITAL CAI OPERATION	99		Included	Include d	Included	Included
1e	Q498BN	ENH: ASTRO 25 OTAR W/ MULTIKEY	99		Included	Include d	Included	Included
1f	H637AB	ADD: RADIO CENTRAL PROGRAMMING PROMO CARVE OUT+	99		-\$32.04	0.0%	-\$32.04	-\$3,171.96
1g	QA08852AA	ADD: LEATHER CARRY CASE XN	99		\$114.00	27.0%	\$83.22	\$8,238.78





Line #	Item Number	Description	Qty	Term	List Price	Disc %	Sale Price	Ext. Sa l e Price
1h	QA03399AK	ADD: ENHANCED DATA	99		Included	Include d	Included	Included
1i	Q15AU	ADD: AES/DES-XL/DES- OFB ENCRYPTION AND ADP	99		Included	Include d	Included	Included
1j	QA01767BL	ADD: P25 LINK LAYER AUTHENTICATION	99		Included	Include d	Included	Included
1k	QA00580BA	ADD: TDMA OPERATION	99		Included	Include d	Included	Included
1 I	BD00015AA	ADD: OPERATIONAL BUNDLE	99		\$207.00	27.0%	\$151.11	\$14,959.89
1m	H842BT	ADD: SINGLE UNIT PACKING	99		\$0.00	0.0%	\$0.00	\$0.00
1n	QA00631AL	ADD: DVRS PSU ACTIVATION	99		Included	Include d	Included	Included
10	QA09001AM	ADD: WIFI CAPABILITY	99		Included	Include d	Included	Included
1p	H797DW	ENH: DVP-XL ENCRYPTION AND ADP	99		Included	Include d	Included	Included
1q	H636AB	ADD: APX NEXT APPLICATION BUNDLE PROMO+	99		-\$300.00	0.0%	-\$300.00	-\$29,700.00
1r	QA09028AA	ADD: VIQI VC RADIO OPERATION	99		Included	Include d	Included	Included
1s	H38DA	ADD: SMARTZONE OPERATION	99		Included	Include d	Included	Included
1t	BD00010AA	ADD: SECURITY BUNDLE	99		\$1,023.00	27.0%	\$746.79	\$73,932.21
1u	QA08674AA	ADD: TRIGGER OPTION: APX NEXT XVN500 RSM-NFPA	99		\$0.00	0.0%	\$0.00	\$0.00
1∨	QA01843AR	ADD: MANDOWN OPERATION	99		Included	Include d	Included	Included
1w	Q361CD	ADD: P25 9600 BAUD TRUNKING	99		Included	Include d	Included	Included





Line #	Item Number	Description	Qty	Term	List Price	Disc %	Sale Price	Ext. Sale Price
1x	QA09016AA	ADD: LTE FOR VERIZON LTE SERVICE	99		\$0.00	0.0%	\$0.00	\$0.00
1y	QA09113AA	ADD: BASELINE RELEASE SW	99		\$0.00	0.0%	\$0.00	\$0.00
2	SSV01P01407B	SMARTPROGRAMMING PROMO+	99	1 YEAR	\$75.00	0.0%	\$75.00	\$7,425.00
3	SSV01P01406A	SMARTCONNECT PROMO+	99	1 YEAR	\$75.00	0.0%	\$75.00	\$7,425.00
4	SSV01P01476A	SMARTLOCATE PROMO+	99	1 YEAR	\$75.00	0.0%	\$75.00	\$7,425.00
5	SSV01P01902A	SMARTMAPPING PROMO+	99	1 YEAR	\$75.00	0.0%	\$75.00	\$7,425.00
6	SSV01P01685B	ELIGIBLE FOR PROMO - CC AWARE STARTER+	99	1 YEAR	\$0.00	0.0%	\$0.00	\$0.00
7	LSV01S03446A	APX NEXT DMS ESSENTIAL	99	3 YEARS	\$230.76	0.0%	\$230.76	\$22,845.24
8	LSV01P03092A	RADIOCENTRAL PROGRAMMING PROMO	99	1 YEAR	\$32.04	0.0%	\$32.04	\$3,171.96
9	PMNN4812A	BATTERY PACK, BATT IMPRES 2 LIION UL DIV2 IP68 3400T	99		\$285.00	27.0%	\$208.05	\$20,596.95
10	PMMN4138A	ACCESSORY KIT,ACCESSORY KIT, XVN500 REMOTE SPEAKER MIC, HIGH IMPACT GREEN WITHOUT KNOB	99		\$775.00	27.0%	\$565.75	\$56,009.25
11	PSV01S02944A	PROVISIONING SUPPORT	1		\$0.00	0.0%	\$0.00	\$0.00
12	PSV01S02940A	SMARTMAPPING ENABLEMENT	1		\$0.00	0.0%	\$0.00	\$0.00
13	PSV00S01424A	APX NEXT PROVISIONING*	1		\$0.00	0.0%	\$0.00	\$0.00





Line #	Item Number	Description	Qty	Term	List Price	Disc %	Sale Price	Ext. Sa l e Price
14	NNTN9115A	CHARGER, MULTI-UNIT, IMPRES G2, 6-DISP, US/NA/CA/LA PLUG, ACC-CHARGER	9		\$1,420.20	27.0%	\$1,036.75	\$9,330.75
15	PMPN4639B	CHGR VEHICLE IMPRES 2 EXT NA/AU/NZ KIT	51		\$599.00	27.0%	\$437.27	\$22,300.77
16	NNTN9199A	IMPRES 2 SUC, 3.0A, 120VAC, TYPE A PLUG, NA	20		\$169.56	27.0%	\$123.78	\$2,475.60
	Product Services							
17	LSV00Q00202A	DEVICE PROGRAMMING	99		\$54.00	0.0%	\$54.00	\$5,346.00
	Product Services							
18	LSV00Q00202A	DEVICE PROGRAMMING	1		\$1,000.00	0.0%	\$1,000.00	\$1,000.00
	APX™ NEXT	APX NEXT MULTI						
19	H55TGT9PW8AN	APX NEXT; ALL-BAND MODEL 4.5 PORTABLE	143		\$8,241.00	27.0%	\$6,015.93	\$860,277.99
19a	BD00001AA	ADD: CORE BUNDLE	143		\$3,106.00	27.0%	\$2,267.38	\$324,235.34
19b	H499KC	ENH: SUBMERSIBLE (DELTA T)	143		Included	Include d	Included	Included
19c	H38DA	ADD: SMARTZONE OPERATION	143		Included	Include d	Included	Included
19d	Q806CH	ADD: ASTRO DIGITAL CAI OPERATION	143		Included	Include d	Included	Included
19e	QA09028AA	ADD: VIQI VC RADIO OPERATION	143		Included	Include d	Included	Included
19f	QA03399AK	ADD: ENHANCED DATA	143		Included	Include d	Included	Included
19g	Q387CB	ADD: MULTICAST VOTING SCAN	143		Included	Include d	Included	Included
19h	QA00580BA	ADD: TDMA OPERATION	143		Included	Include d	Included	Included
19i	QA09001AM	ADD: WIFI CAPABILITY	143		Included	Include d	Included	Included





Line #	Item Number	Description	Qty	Term	List Price	Disc %	Sale Price	Ext. Sa l e Price
19j	BD00010AA	ADD: SECURITY BUNDLE	143		\$1,023.00	27.0%	\$746.79	\$106,790.97
19k	QA01767BL	ADD: P25 LINK LAYER AUTHENTICATION	143		Included	Include d	Included	Included
19 I	Q498BN	ENH: ASTRO 25 OTAR W/ MULTIKEY	143		Included	Include d	Included	Included
19m	H797DW	ENH: DVP-XL ENCRYPTION AND ADP	143		Included	Include d	Included	Included
19n	Q15AU	ADD: AES/DES-XL/DES- OFB ENCRYPTION AND ADP	143		Included	Include d	Included	Included
190	BD00015AA	ADD: OPERATIONAL BUNDLE	143		\$207.00	27.0%	\$151.11	\$21,608.73
19p	QA01843AR	ADD: MANDOWN OPERATION	143		Included	Include d	Included	Included
19q	QA00631AL	ADD: DVRS PSU ACTIVATION	143		Included	Include d	Included	Included
19r	Q361CD	ADD: P25 9600 BAUD TRUNKING	143		Included	Include d	Included	Included
19s	H842BR	ADD: SINGLE UNIT PACKING	143		\$0.00	0.0%	\$0.00	\$0.00
19t	QA09030AA	ADD: MOTOROLA HOSTED RADIOCENTRAL W CPS*	143		\$0.00	0.0%	\$0.00	\$0.00
19u	H637AB	ADD: RADIO CENTRAL PROGRAMMING PROMO CARVE OUT+	143		-\$32.04	0.0%	-\$32.04	-\$4,581.72
19v	H636AB	ADD: APX NEXT APPLICATION BUNDLE PROMO+	143		-\$300.00	0.0%	-\$300.00	-\$42,900.00
19w	QA09017AA	ADD: LTE WITH ACTIVE SERVICE AT&T US	143		\$0.00	0.0%	\$0.00	\$0.00
19x	QA00380AA	ALT: HARD LEATHER CARRY CASE STANDARD BATTERY 2.5 INCH BELT LOOP	143		\$75.00	27.0%	\$54.75	\$7,829.25





Line #	Item Number	Description	Qty	Term	List Price	Disc %	Sale Price	Ext. Sa l e Price
19y	QA09113AA	ADD: BASELINE RELEASE SW	143		\$0.00	0.0%	\$0.00	\$0.00
20	NNTN9216A	BATTERY PACK,IMPRES GEN2, LIION,IP68, 4400T	143		\$248.05	27.0%	\$181.08	\$25,894.44
21	SSV01P01407B	SMARTPROGRAMMING PROMO+	143	1 YEAR	\$75.00	0.0%	\$75.00	\$10,725.00
22	SSV01P01406A	SMARTCONNECT PROMO+	143	1 YEAR	\$75.00	0.0%	\$75.00	\$10,725.00
23	SSV01P01476A	SMARTLOCATE PROMO+	143	1 YEAR	\$75.00	0.0%	\$75.00	\$10,725.00
24	SSV01P01902A	SMARTMAPPING PROMO+	143	1 YEAR	\$75.00	0.0%	\$75.00	\$10,725.00
25	SSV01P01685B	ELIGIBLE FOR PROMO - CC AWARE STARTER+	143	1 YEAR	\$0.00	0.0%	\$0.00	\$0.00
26	LSV01S03446A	APX NEXT DMS ESSENTIAL	143	3 YEARS	\$230.76	0.0%	\$230.76	\$32,998.68
27	LSV01P03092A	RADIOCENTRAL PROGRAMMING PROMO	143	1 YEAR	\$32.04	0.0%	\$32.04	\$4,581.72
28	PSV00S01424A	APX NEXT PROVISIONING*	1		\$0.00	0.0%	\$0.00	\$0.00
29	PSV03S02465A	APX DMS PROVISIONING PD3*	1		\$0.00	0.0%	\$0.00	\$0.00
30	PSV01S02940A	SMARTMAPPING ENABLEMENT	1		\$0.00	0.0%	\$0.00	\$0.00
31	PSV01S02944A	PROVISIONING SUPPORT	1		\$0.00	0.0%	\$0.00	\$0.00
32	PMMN4136B	XVP830 REMOTE SPEAKER MICROPHONE NO CHANNEL KNOB	143		\$486.00	27.0%	\$354.78	\$50,733.54
	Product Services							
33	LSV00Q00202A	DEVICE PROGRAMMING	143		\$54.00	0.0%	\$54.00	\$7,722.00
	Product Services							





Line #	Item Number	Description	Qty	Term	List Price	Disc %	Sale Price	Ext. Sale Price
34	LSV00Q00202A	DEVICE PROGRAMMING	1		\$1,000.00	0.0%	\$1,000.00	\$1,000.00
35	NNTN9199A	IMPRES 2 SUC, 3.0A, 120VAC, TYPE A PLUG, NA	143		\$169.56	27.0%	\$123.78	\$17,700.54

Grand Total

0

\$2,664,918.91(USD)

trade-in and volume incentive: -\$249,463.28

final pricing: \$2,415,455.63

PRICING VALID THROUGH FEBRUARY 2, 2024 P.O. BY 02/02/2024

 Unless otherwise noted, this quote excludes sales tax or other applicable taxes (such as Goods and Services Tax, sales tax, Value Added Tax and other taxes of a similar nature). Any tax the customer is subject to will be added to invoices.





APX NEXT RADIO SOLUTIONS

Overview

APX NEXT is Motorola Solutions' next-generation P25 platform purpose-built for first responders to access and act on information while maintaining focus in critical situations. Across all aspects of the radio experience—deployment, operation, maintenance, and evolution—APX NEXT brings critical advancements to usability and performance. Equipped with broadband, LTE, Wi-Fi, Bluetooth 5.0, and GPS capabilities, APX NEXT extends future-ready performance, applications, and full interoperability to the field and control room to transform accurate data into smarter action.

Key benefits of the APX NEXT include the following:

- SmartTouch Experience Easier operation centered around a redefined 3.6" impact resistant touch display and shallow menu hierarchy. This cleaner and more intuitive visual layout increases the usability of the APX NEXT radio and helps users find the information they need without pause or distraction.
- Ruggedized, Ergonomic Design Increased personnel safety and efficiency with an improved T-Grip
 ergonomic design, full-color top display, and tactile knobs for efficient use in emergency situations.
 Patented touch technology enables for reliable gloved use, while also making the screen immune to
 false actuations from water, snow, ice, or debris. The APX Next device meets the same MIL standards
 for ruggedization achieved by Motorola Solutions' APX platform radios.
- Easy Fleet Management Easier and quicker radio provisioning, remote software updates, and streamlined management reduce downtime and support control center staff. Motorola Solutions' Device Management Services (DMS) maximize the effectiveness of APX NEXT, reducing maintenance risk, workload, and total cost of ownership. DMS brings RadioCentral (RC) programming to APX NEXT, as well, supporting faster provisioning and deployment to get devices in the hands of responders and out into the field.
- Secure Communications Hardened End-to-End security allows only authorized units in the system
 to listen to transmissions. Real-time security provides seamless protection from the device and data in
 transit to the cloud and the LMR system

Evolving with Applications Services

APX NEXT Application Services enhance device capabilities and improve user experience. These applications are subscription-based offerings for easier optimization and scaling to meet evolving needs.

SmartConnect

First responders need to know that they are covered and supported with critical intelligence no matter where the mission takes them. The SmartConnect application keeps users connected and maintains critical LMR features through a broadband connection by extending Land Mobile Radio (LMR) networks for voice and data coverage outside normal LMR service areas. By seamlessly switching between P25 LMR and LTE cellular networks, SmartConnect extends reliable PTT communications as radio users roam onto supported broadband networks. Authentication, status, talkgroups, and encryption are all preserved automatically, without interruptions or resets to ensure that end users continue to have access to the critical features they need in emergency situations.

SmartLocate

The SmartLocate application provides dispatchers with accurate location data over a broadband network, enabling better tracking of field personnel and improved situational awareness. By using the broadband





network and CommandCentral Aware integration, SmartLocate can quickly send GPS coordinate updates and location information from the field to dispatchers to create a more effective operating picture of any situation. This gives dispatchers a greater ability to manage incidents and efficiently dispatch available units with confidence that resources are allocated where necessary. Access to CommandCentral Aware is not included with a SmartLocate subscription.

SmartProgramming

Leveraging DMS and RadioCentral provisioning capabilities, the SmartProgramming application allows APX NEXT radios to be updated anywhere within an agency's local LTE network coverage area. APX NEXT devices no longer need to be tied to a computer via USB cable, limited to WiFi network coverage, or gated by Land Mobile Radio (LMR) bandwidth. SmartProgramming allows the APX NEXT device to take advantage of LTE broadband data speeds to pull programming jobs from RadioCentral devices in minutes.

SmartMapping

The SmartMapping application provides precise and accessible location information for field users on APX NEXT's modernized map interface, improving situational awareness and informing response. Users can see their own location and the location/status of other officers at a glance and immediately tap to communicate with these personnel. SmartMapping streamlines engagement by providing access to the application directly from the APX NEXT radio's home screen to best support users wherever the mission takes them.





Purchase Order Checklist

Marked as PO/ Contract/ Notice to Proceed on Company Letterhead (PO will not be processed without this)

PO Number/ Contract Number

PO Date

Vendor = Motorola Solutions, Inc.

Payment (Billing) Terms/ State Contract Number

Bill-To Name on PO must be equal to the Legal Bill-To Name

Bill-To Address

Ship-To Address (If we are shipping to a MR location, it must be documented on PO)

Ultimate Address (If the Ship-To address is the MR location then the Ultimate Destination address must be documented on PO)

PO Amount must be equal to or greater than Order Total

Non-Editable Format (Word/ Excel templates cannot be accepted)

Bill To Contact Name & Phone # and EMAIL for customer accounts payable dept

Ship To Contact Name & Phone #

Tax Exemption Status

Signatures (As required)



September 27, 2023

Ginny Duyn, CPPB City of North Port 4970 North Boulevard North Port, FL 34286

Dear Ms. Duyn:

Motorola Solutions, Inc. is the leader in communications systems for the Government and Public Safety market. The systems we manufacture and maintain include commercially available products, proprietary hardware and software components, which combine to produce premier communication capabilities such as the Sarasota County P25 Radio System.

By nature of the complex proprietary hardware and software components as well as the overall system design, we recommend that Motorola Solutions, Inc. and Motorola Solutions, Inc. Technicians, who are trained on Motorola Solutions, Inc. systems, perform maintenance services on your system. The only Motorola Solutions, Inc. Authorized Service Center providing maintenance to Government and Public Safety customers in Sarasota County is the Sarasota Motorola Solutions Center (MSC) with an office located at 8240 Vicela Dr, Unit 2, Sarasota, FL 34240. MSC with a local presence has the capability to comply with the needs of Sarasota County as it pertains to availability to perform the requested maintenance and as needed repairs of equipment performed in the field and at their own repair facility, including contracted response time(s) to emergency and non-emergency service calls, notification of repair delays and to provide contract maintenance and inventory reports. Severity 1 issues are dispatched twenty four (24) hours a day, three hundred sixty five (365) days a year including holidays. The standard Response time is 2 hours or less for Severity 1 events.

In addition, in order to protect your system investment, any factory certified modifications or enhancements to the hardware or software for your system should be provided by Motorola Solutions, Inc. In the event that a required fix requires such involvement, Motorola Solutions. Inc. will provide the necessary solution as part of the maintenance agreement. Furthermore, Motorola Solutions, Inc. provides advanced service solutions that will help maximize the performance of your network and provide optimal efficiency. Our comprehensive suite of services follows a total lifecycle framework which means complete end-to-end coverage of your network.

Motorola Solutions, Inc. services collaborate with you to meet the needs of your organization and your end users. Our long-standing industry partnerships and expertise have helped make us the premier vendor of end-to-end voice and data applications delivery solutions for government and public sector organizations. First-response organizations around the world trust Motorola Solutions, Inc. to deliver technology that's second nature — seamlessly connecting users to real-time information and allowing them to focus on their missions, not the technology. Trust us to securely design, integrate, support, operate and manage your essential communications networks.

We will work with you in a flexible manner that is appropriate to meet your needs and goals — ultimate control always remains with you.

If you have any questions, do not hesitate to contact me directly. We look forward to continuing to provide you with the best-in-class hardware, software and services.

Sincerely,

Justin Pounders

Customer Support Manager Motorola Solutions, Inc.

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