

Software Solutions for
The City of North Port, FL

Scott Christensen – Account Executive TRAKiT

May 10th, 2017





WE ARE NOW SUPERIOR

The new name reflects our organization's rich heritage and embraces the future possibilities. We are excited about this new brand and how it exemplifies our valued past and new mission to the market.

Your agency will benefit from our more than 35 years of public sector experience. You will also profit from our growth as an independent business entity, controlling our own resources, development roadmap, and destiny.



Local Government Focus: Counties and Cities

Superior provides software and consulting solutions that are designed to meet the specialized needs of local government agencies. More than **175 million citizens in North America** live in municipalities that rely on SunGard Public Sector products and services.

Superior's solutions for local government help cities and counties **connect** departments, staff, and citizens; aid public safety & justice agencies in preventing crime and improving performance; and support not-for profit organizations in doing more with less.

Public Safety

- ▶ CAD
- ▶ RMS
- ▶ Mobile Suite
- ▶ JMS

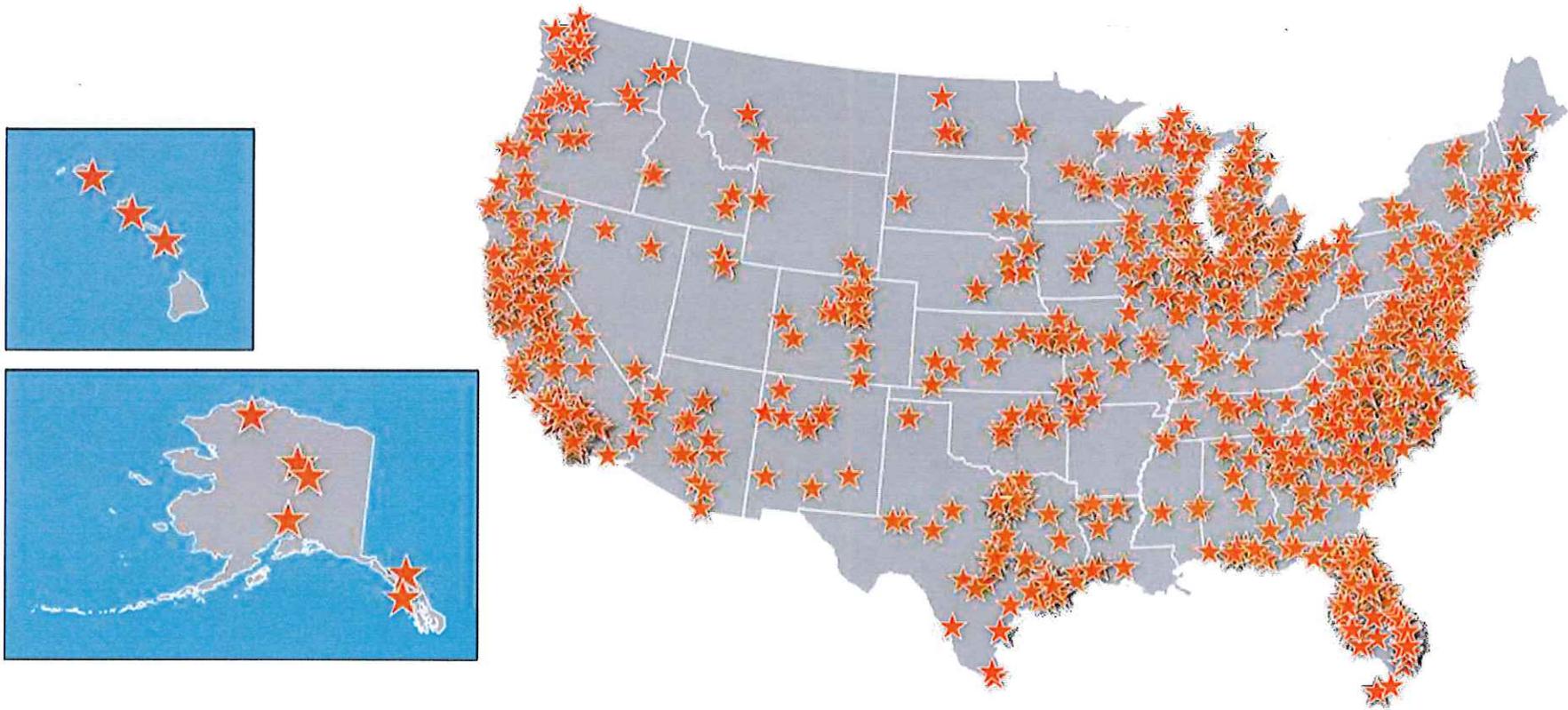
Public Administration

- ▶ Finance
- ▶ HR & Payroll
- ▶ Community Development
- ▶ Public Works & CRM
- ▶ Utility Management



Visit us at superior.com

**Over 1,600 Customers
Serving More than 175 Million Citizens**



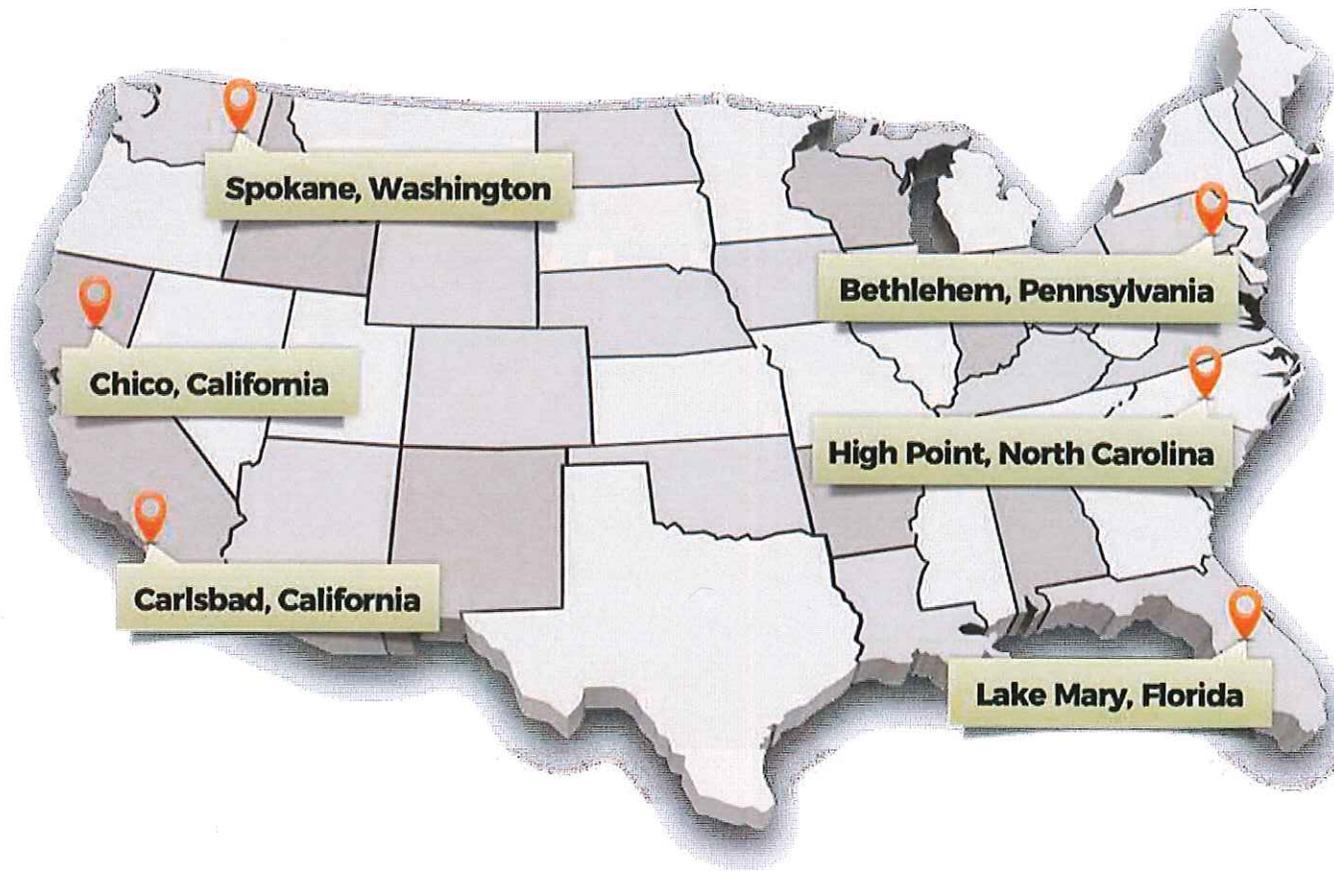
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Our Values

Courage | Innovation | Service | Honesty | Progress

Superion US Locations



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TRAKiT

Land-Based / Community Development



SUPERION

City of North Port, FL

Profile	Partners with Superior (H.T.E./OSSI/SunGard Public Sector/ /FIS/Radmunsen Public Sector.....since 1993
Current Products	Public Administration products including Finance, Payroll & HR, Community Development, Utility Billing, eGovernment, 3 rd Party Vendors, and Public Safety (OSSI since 2003)
TRAKiT	Represents a complete replacement for what NDS is currently using in for NaviLine (HTE or iSeries)



TRAKiT Overview

Product

TRAKiT = An “Out-of-the-Box”, highly configurable web-based Community Development focused-solution that includes unique modules or applications for each department’s specific needs.



Developed

1991 (TRAKiT - CRW)

Office Locations

Carlsbad, CA; Lake Mary, FL (Headquarters)



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TRAKiT Client Information

✓ Superior Customers

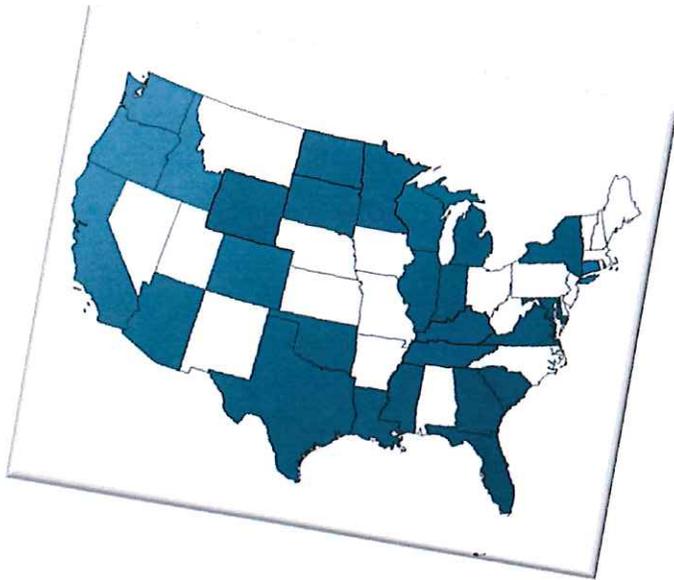
1,600 Customers in North America

✓ TRAKiT Customers

220+ Customers Nationwide (22 in FL)

Sample TRAKiT Client List:

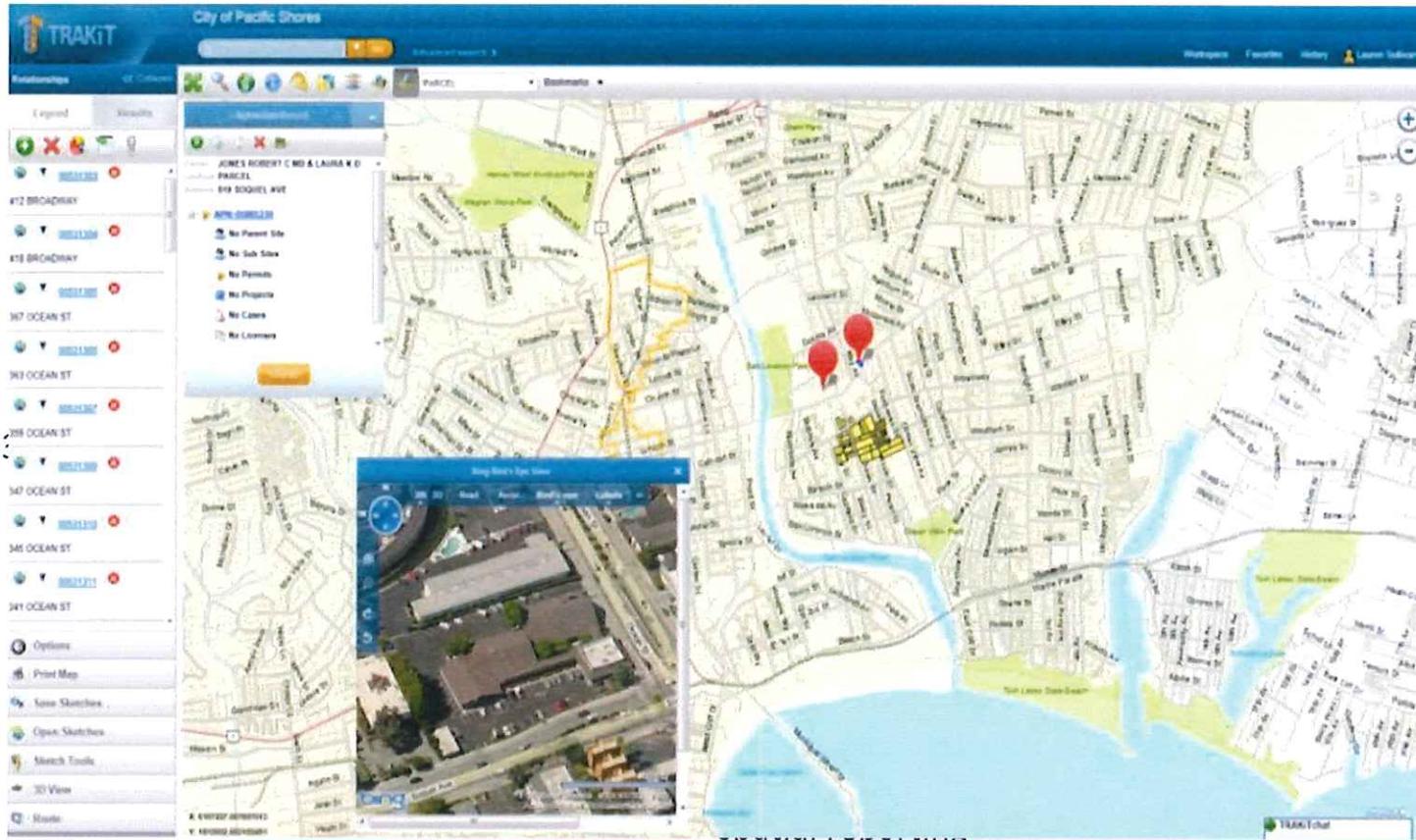
- Santa Maria, CA
- San Clemente, CA
- Napa, CA
- Vacaville, CA
- Fontana, CA
- College Station, TX
- Parkland, FL
- Coral Springs, FL
- Key West, FL
- Cape Coral, FL
- State of Minnesota – Dept. of Labor & Industry
- Cayman Islands



TRAKiT: Web-based, Integrated Solution



ESRI Arc GIS Integration



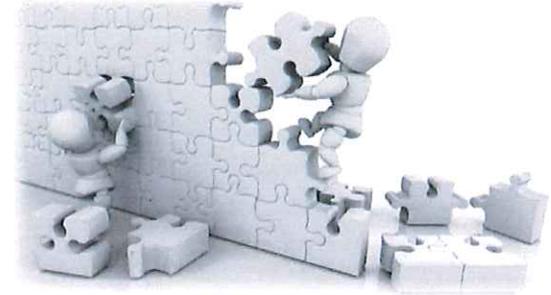
TRAKiT ASP/Cloud:

Vendor-Hosted Offering:

- Leveraging the City of North Port's current technology path for this TRAKiT Project
- Data is hosted off-premise on SunGard's servers
- TRAKiT is "purchased" and agency owns TRAKiT, data, etc.
- SunGard maintains all support, maintenance, system updates and backup through annual maintenance & hosting fees



Implementation Services



- Implementation/Configuration
- Training
- Customization
- Interface Development
- Data Conversion – **All Your Data Moving Forward with new System**
- Report Writing
- Technical Support
- GIS Consulting
- User Group Association, Conferences and Regional Meetings

Implementation Team



Project Manager

***TBD**



Assistant Project Manager *TBD



Data Conversion

**Nikoel Carter or
Lilya Epstein**



Trainers

***TBD**



eTRAKiT Developer

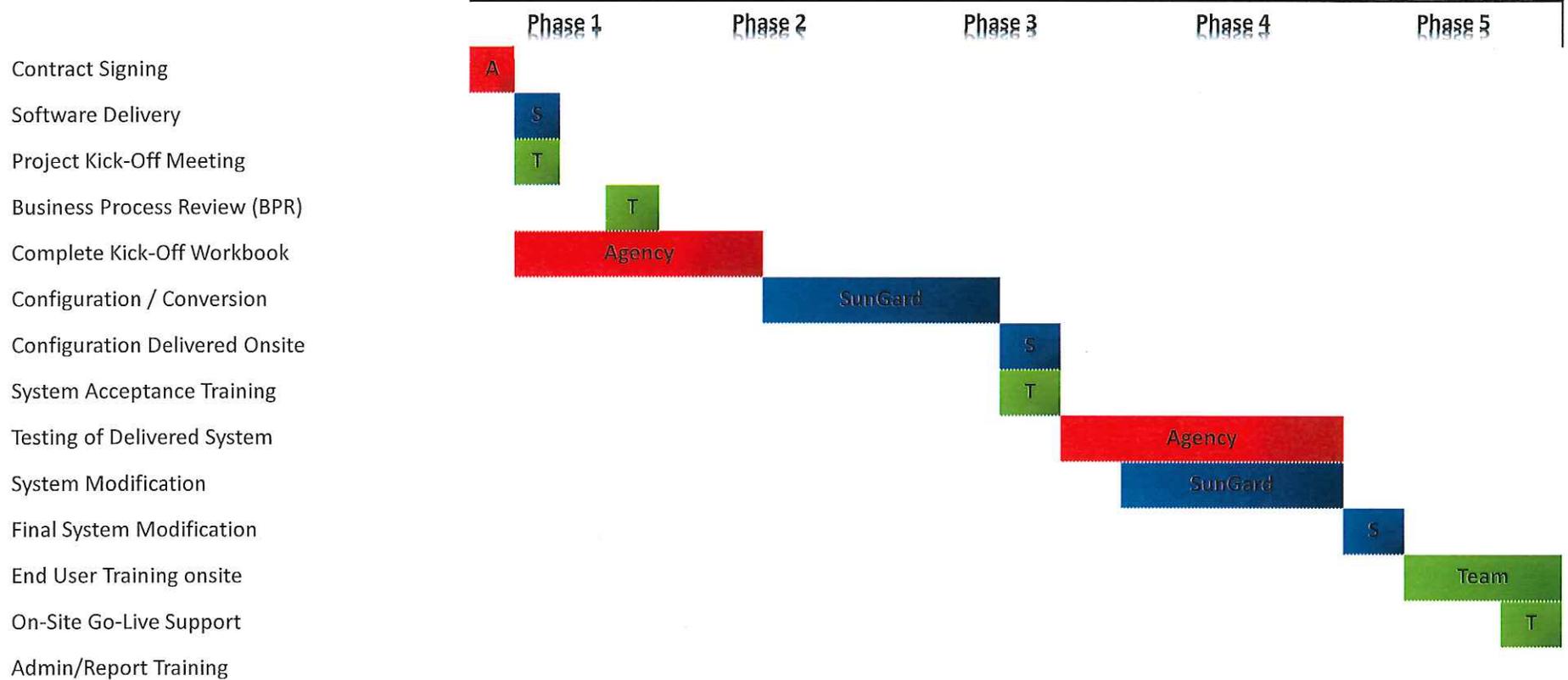
Victor Sinfuente



GIS Consultant

Bruce Cranfill

Implementation – Project Schedule



Product Support & Ongoing Training Options



Releases
Versions &
Updates



Telephone
M - F
8am-5pm



Remote
Dial-in
Access



Training
Onsite & Remote



Videos
eTraining
Tutorials



User Guides
Step-by-step
Instructions



User Group
Annual User
Conference

Connect Community

A Social Community Network where customers can:

- ▶ Engage in conversations with other users and Superior's staff
- ▶ Ask and answer questions
- ▶ Share tips, tricks, and reports
- ▶ Access release notes, product news, and documentation



Inspection Management

iTRAKiT Suite: Inspect, Code, Fire

- ➔ Access TRAKiT data from Apple iPad device
- ➔ Work with or without a connection
- ➔ Easy to use application
- ➔ Quickly download through iTunes
- ➔ Provides real time access to information



VoiceTRAKiT IVR

- ➔ Integrated with main solution
- ➔ Hosted by SunGard

TRAKiT Tools:



Workspace

- Easily Configure
- Perform Advanced Queries
- View & Reassign Inspections
- View Task Assigned to User



GIS

- View Data Geo-Spatially
- Start Permits & Projects Directly from Map
- Create Spatial Queries
- Create Buffer Notices & Labels
- Base Workflows on Spatial Rules



ProjectTRAK

- Manage Project Lifecycle
- Track Reviews & Revisions
- Assign Conditions
- Schedule Meetings & Other Actions
- Process Bonds & Deposits



PermitTRAK

- Create Unique Permit Workflows
- Automate Complex Fee Calculations
- Track Reviews & Revisions
- Manage Inspections
- Attach Drawings & Other Documents



LicenseTRAK

- Maintain All Business Related Data
- Automate License & Renewal Fees
- Simplify the Renewal Process
- Track Reviews and Annual Inspections



CodeTRAK

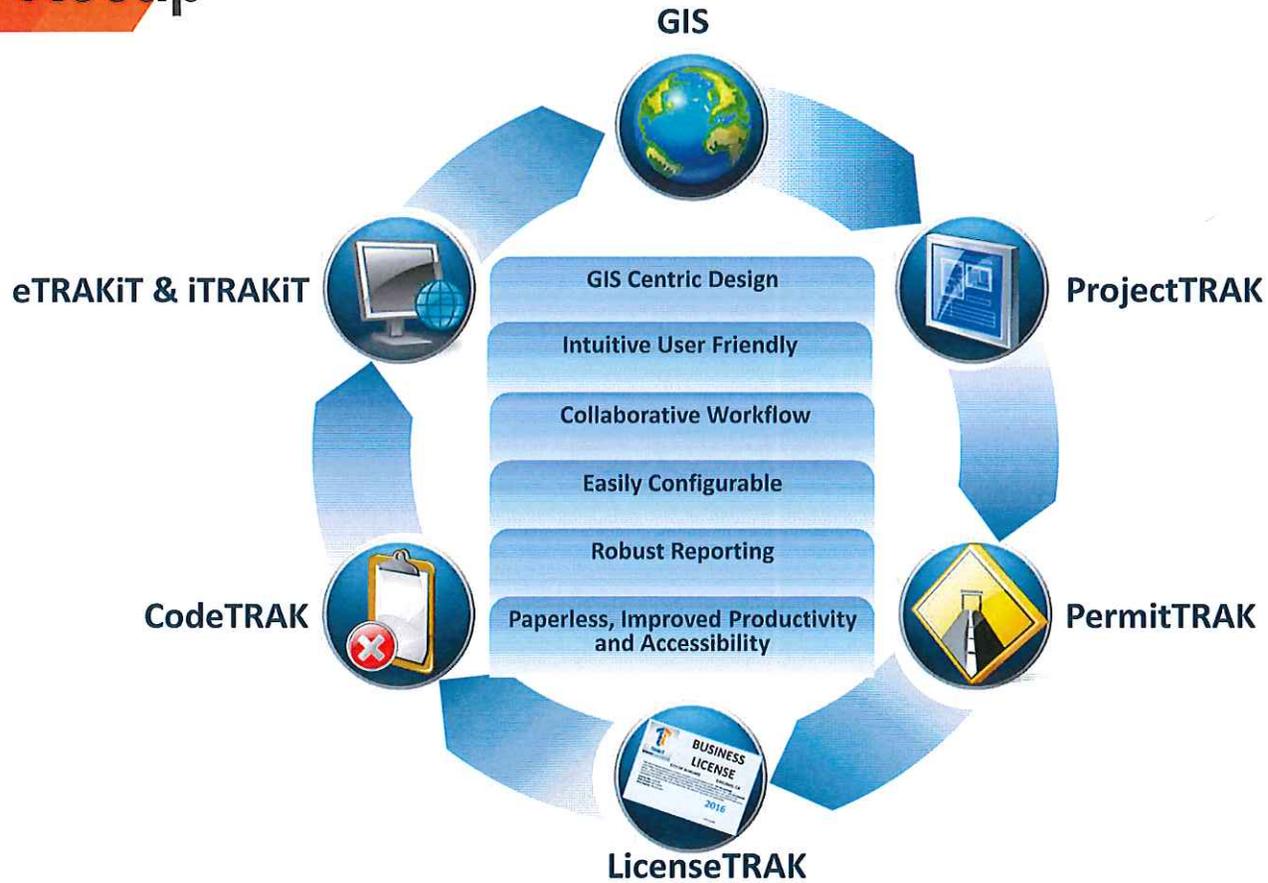
- Assign Cases by Type & Area
- Issue Notices & Violations
- Auto-Assign Inspections
- Schedule Meetings
- Track Email and Other Activities
- Produce Useful Reports



eTRAKiT

- View Data Geo-Spatially
- Start Permits & Projects Directly from Map
- Create Spatial Queries
- Produce Buffer Notices & Labels
- Base Workflows on Spatial Rule

TRAKiT - Recap



System & Company Key Differentiators

- ➔ GIS Centric
- ➔ Out-of-the-Box Yet Highly Configurable
- ➔ User Friendly
- ➔ TRAKiT Systems Developer & Implementer
- ➔ TRAKiT Industry-High Customer Retention Rate
- ➔ 25+ Years of Specialized Experience

Questions?



SUPERION

Thank you!

