

Table 3: Internet Access

Internet Service added to LAN Solution	Internet Elements	Originating Access Location	Termination on the Internet	MRC
EIA Internet Port and Silver EVC	Mbps	Select	Internet Port	\$
EIA Internet Port and Silver EVC	Mbps	Select	Internet Port	\$
EIA Internet Port and Silver EVC	Mbps	Select	Internet Port	\$
EIA Internet Port and Silver EVC	Mbps	Select	Internet Port	\$
<b>Subtotal:</b>				<b>\$</b>

**1. SERVICE DESCRIPTION.** Ethernet Local Area Network (E-LAN) is a data service providing multipoint-to-multipoint Ethernet connections to each Customer User Network Interface (UNI). E-LAN will be designed, provisioned and implemented with standard switched Ethernet components. Each access circuit is given its own Ingress / egress bandwidth profile. Connectivity is provided to all E-LAN access circuits thru a single non-deterministic Ethernet Virtual Circuit (EVC) carrying all bandwidth profiles. The E-LAN EVC provides secure traffic separation, and privacy for Customer Service Locations over Frontier's shared switching infrastructure. Frontier E-LAN features two configuration variations: 1) All-to-One Bundled Access which accepts and carries VLAN (Virtual LAN) tagged and/or untagged traffic and supports Layer-2 Control Protocol (L2CP) tunneling upon request. 2) Multiplexed Access will accept and carry multiplexed EVCs preserving the Customer's VLAN ID. Multiplexed Access does not support L2CP.

**Managed Router Service:** Frontier will configure the Router based on documented customer requirements. Customer shall permit Frontier to access the Router's Simple Network Management Protocol (SNMP) variables, and Customer shall, at Frontier's request, permit one or more Frontier network management systems to be the recipient of SNMP trap messages. Frontier will perform monitoring based on standard SNMP traps received from the Router. Frontier will work to isolate and determine the source and severity of the problems. If a problem is caused by either the network transport or the Router, Frontier and Customer will cooperate to restore the Router to operational condition. If the source of the problem is within the Router, Frontier will be responsible for the repair or replacement of the Router, in Frontier's sole discretion. If the source of the problem is not the Router, at Customer's request Frontier will cooperate with Customer to conduct testing and repair activities, subject to Frontier's standard technician rates. Frontier has no responsibility with respect to: (i) electrical work external to the Router, including but not limited to power or back-up power to or from the Router; (ii) Router failures caused by factors not related to the Router or outside Frontier's control, including but not limited to failure of the Service Location or any of Customer's other network equipment or facilities to conform with Frontier's specifications; (iii) use of the Router for any purpose other than as intended by the manufacturer; (iv) damage caused by anyone other than a Frontier employee or representative; (v) Router supplies, accessories, painting, or refurbishing; and (vi) any activity related to anything not furnished by Frontier, or use of Router which fails to conform to manufacturer or Frontier specifications.

**Special Construction:** All Services are subject to availability and Frontier Network limitations. The rates identified in this Schedule are estimated based on standard installation costs and Services may not be available at all service locations at the rates identified. If Frontier determines, in its reasonable discretion, that the costs of provisioning Service to any service location are materially higher than normal, Frontier will notify Customer of the additional costs associated with provision of the Services and request Customer's acceptance of such costs as a condition to proceeding ("Special Construction"). Upon notification that Special Construction is required, Customer will

This Schedule is not effective and pricing, dates and terms are subject to change until signed by both parties, and may not be effective until approved by the FCC and/or applicable State Commission. This Schedule and any of the provisions hereof may not be modified in any manner except by mutual written agreement. The above rates do not include any taxes, fees or surcharges applicable to the Service. This Schedule, and all terms and conditions of the FSA, is the entire agreement between the parties with respect to the Services described herein, and supersedes any and all prior or contemporaneous agreements, representations, statements, negotiations, and undertakings written or oral with respect to the subject matter hereof.

have ten (10) business days to notify Frontier of its acceptance. If the Customer does not agree to the Special Construction within ten (10) business days, the Customer shall be deemed to have cancelled the Service Schedule without further liability. If the Customer agrees to the Special Construction, Frontier and Customer will execute a replacement Schedule.

**2. OBLIGATIONS OF CUSTOMER.** Customer shall properly use any equipment or software, and all pass codes, personal identification numbers ("PINs") or other access capability obtained from Frontier or an affiliate or vendor of Frontier and shall surrender the equipment and software in good working order to Frontier at a place specified by Frontier and terminate all use of any access capability upon termination or expiration of this Schedule. Customer shall be responsible for all uses of PINs, pass codes or other access capability during or after the term hereof. Customer agrees that the Equipment and Service provided by Frontier hereunder are subject to the terms, conditions and restrictions contained in any applicable agreements (including software or other intellectual property license agreements) between Frontier and Frontier's vendors. Customer is responsible to ensure appropriate processes and protocols are in place for rate shaping to the amount of throughput ordered. Customer acknowledges that failure to comply with this responsibility may negatively impact Service performance.

**3. EQUIPMENT OR SOFTWARE NOT PROVIDED BY FRONTIER.** Upon notice from Frontier that the facilities, services, equipment or software not provided or approved by Frontier is causing or is likely to cause hazard, interference or service obstruction, Customer shall immediately eliminate the likelihood of hazard, interference or service obstruction. If Customer requests Frontier to troubleshoot difficulties caused by the equipment or software not provided by Frontier, and Frontier agrees to do so, Customer shall pay Frontier at its then current rates.

**4. INTERNET ACCEPTABLE USE POLICY AND SECURITY.** For Customers ordering Internet integration into the network initially or during the Service Term, Customer shall comply, and shall cause all Service users to comply, with Frontier's Acceptable Use Policy ("AUP"), which Frontier may modify at any time. The current AUP is available for review at the following address, subject to change: [http://www.frontier.com/policies/commercial\\_aup/](http://www.frontier.com/policies/commercial_aup/). Customer is responsible for maintaining awareness of the current AUP and adhering to the AUP as it may be amended from time to time. Failure to comply with the AUP is grounds for immediate suspension or termination of Frontier Internet Service, notwithstanding any notice requirement provisions of the FSA. Customer is responsible for the security of its own networks, equipment, hardware, software and software applications. Abuse that occurs as a result of Customer's systems or account being compromised or as a result of activities of third parties permitted by Customer may result in suspension of Customer's accounts or Internet access by Frontier. Customer will defend and indemnify Frontier and its affiliates with respect to claims arising from Customer's or third parties' usage of Frontier Internet access through Customer's hardware or software.

Frontier Communications of America, Inc.

City of North Port

Signature: \_\_\_\_\_

*Robert M. Fox*

Printed Name: \_\_\_\_\_

Robert M. Fox

Title: \_\_\_\_\_

Regional Sales Manager

Date: \_\_\_\_\_

5-1-17

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

This is Schedule Number S-0000126070 to the Frontier Services Agreement dated 06/01/2017 ("FSA") by and between City of North Port ("Customer") and Frontier Communications of America Inc. on behalf of itself and its affiliates ("Frontier"). Customer orders and Frontier agrees to provide Services and Equipment identified in the Schedule below.

Primary Service Location: 4870 City Hall Blvd, North Port, Florida, 34286  
 Schedule Type/Purpose: Order for new Services

Schedule Date: 06/01/2017  
 Service Term: 36

Service	NRC	MRC
Ethernet Access Circuit(s) (details in Table 1)	\$	\$ 7098.35
Managed Router (details in Table 1)	\$	\$
Static Block(s) (*NRC waived on Renewal; details in Table 2)	\$	\$
Ethernet Internet Access (EIA) Internet Port and Silver EVC (details in Table 3)	\$ 0.00	\$
Special Construction	\$	\$
<b>Total:</b>	<b>\$</b>	<b>\$ 7098.35</b>

**Interstate / Intrastate Pricing Certification:** "interstate in nature" means that the traffic transported by the Service originates in one state and terminates in another state or outside the United States, regardless of how it is routed. Designation may impact taxes and surcharges applicable to the Service. Customer certifies that its traffic over such Services will be:  more than 10% Interstate in nature (subject to federal jurisdiction/fees)  10% or less interstate in nature (subject to state jurisdiction/fees)

Table 1: Ethernet Access Circuit & Managed Router

Service Location	Service Address, and NPA NXX:	Service		Charges	
				NRC	MRC
<b>A</b> new	6205 W Price Blvd, North Port, FL, 34286, 941 426	Access CIR (Mbps) Managed Router	10 Mbps Select	\$ \$	\$ 397.80 \$
<b>B</b> new	6919 Outreach Way, North Port, FL, 34286, 941 423	Access CIR (Mbps) Managed Router	10 Mbps Select	\$ \$	\$ 397.80 \$
<b>C</b> new	1350 Citizens Pkwy, North Port, FL, 34286, 941 426	Access CIR (Mbps) Managed Router	10 Mbps Select	\$ \$	\$ 397.80 \$
<b>D</b> new	5455 Pan American Blvd, North Port, FL, 34286, 941 426	Access CIR (Mbps) Managed Router	10 Mbps Select	\$ \$	\$ 397.80 \$
<b>E</b> new	3601 E Price Blvd, North Port, FL, 34286, 941 426	Access CIR (Mbps) Managed Router	10 Mbps Select	\$ \$	\$ 397.80 \$
<b>F</b> new	5655 North Port Blvd, North Port, FL, 34286, 941 426	Access CIR (Mbps) Managed Router	10 Mbps Select	\$ \$	\$ 397.80 \$
<b>G</b> new	5650 North Port Blvd, North Port, FL, 34286, 941 426	Access CIR (Mbps) Managed Router	10 Mbps Select	\$ \$	\$ 397.80 \$
<b>H</b> new	1930 W Price Blvd, North Port, FL, 34286, 941 426	Access CIR (Mbps) Managed Router	100 Mbps Select	\$ \$	\$ 877.20 \$
<b>I</b> new	6644 W Price Blvd, North Port, FL, 34286, 941 426	Access CIR (Mbps) Managed Router	100 Mbps Select	\$ \$	\$ 877.20 \$
<b>J</b> new	4970 City Hall Blvd, North Port, FL, 34286, 941 426	Access CIR (Mbps) Managed Router	1000 Mbps Select	\$ \$	\$ 1284.35 \$
<b>K</b> new	1100 N Biscayne Dr, North Port, FL, 34286, 941 426	Access CIR (Mbps) Managed Router	10 Mbps Select	\$ \$	\$ 397.80 \$
<b>L</b> new	5875 Bahia Vista St, Sarasota, FL, 34232, 941 429	Access CIR (Mbps) Managed Router	100 Mbps Select	\$ \$	\$ 877.20 \$
<b>M</b>	street, city, state, zip, NPA NXX	Access CIR (Mbps) Managed Router	Mbps Select	\$ \$	\$ \$
<b>N</b>	street, city, state, zip, NPA NXX	Access CIR (Mbps) Managed Router	Mbps Select	\$ \$	\$ \$
<b>Subtotal:</b>				<b>\$</b>	<b>\$ 7098.35</b>

Table 2: IP Addresses

Static Block (*NRC waived on Renewal)	NRC	MRC
Service Location (from Table 1): select		none
Service Location (from Table 1): select		none
Service Location (from Table 1): select		none
Service Location (from Table 1): select		none
<b>Subtotal:</b>	<b>\$</b>	<b>\$</b>