

# **Homeless Outreach Teams North Port City Commission**

**Chris Johnson, CEO  
Suncoast Partnership to End Homelessness  
Thursday, February 6, 2020**

Is what you are doing...

*“Preventing and ending homelessness”*

or

*“Promoting and extending homelessness”*

# The Situation

SR - Individuals Able to Self Resolve

RRH - Rapid Rehousing (12mo of support)

PSH - Permanent Supportive Housing (extended support)

Inactive in Services - No Services Within the Last 90 Days

Active in services - currently in services

Total identified

Sarasota County

CoC Totals

49

99

221

321

125

152

618

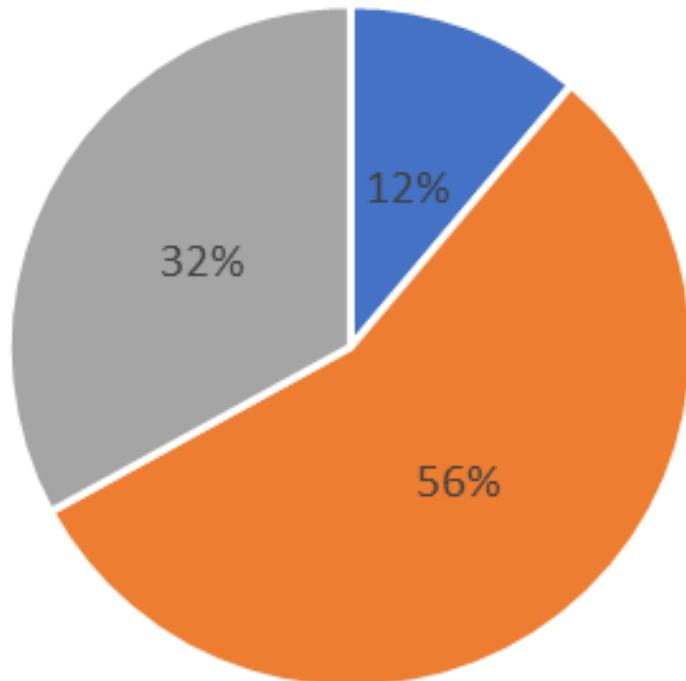
846

395

572

1013

1418



- SR - Individuals who are able to self resolve
- RRH - Rapid Rehousing (12mo of support)
- PSH - Permanent Supportive Housing (extended support)

# Clients Lost in the Suncoast Continuum of Care

Year of Death  
(All)

Chronically Homeless  
(All)

Client Vete... (All)

Unaccompanied Youth  
(All)

Departed



155

Chronically Homeless



27

Average Age



51.91

Number of Program Entries



2,184

Number of Shelter Entries



3,749

Number of Services



40,042

# The System

COMPONENTS OF AN EFFECTIVE  
**HOUSING CRISIS**  
Response System



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# Outreach and Case Management

“In response to these trends, law enforcement agencies are beginning to train officers on the causes and impacts of homelessness. Communities are also expanding the use of street outreach teams that pair officers with outreach workers to connect people experiencing unsheltered homelessness to services and housing.”

“An ongoing relationship between outreach workers and people experiencing homelessness is necessary to establish trust and encourage people to agree to participate in services and housing. In many communities, homelessness service providers partner with law enforcement to proactively outreach to people experiencing homelessness... Law enforcement officers are in a unique position to help with identifying people that the homelessness services system can support. For these communities, it’s critical to establish and define each partner’s appropriate roles in making connections with people experiencing homelessness based on the local needs and resources and on best practices for building trust.”

“Lessons from these jurisdictions suggest that effective partnerships between law enforcement and homelessness service providers can be achieved through the following strategies:

1. Develop shared goals, clearly define roles, and engage other critical stakeholders;
2. Use data to understand local need and assess progress;
3. Review and align local laws and ordinances to support the goals of the partnership;
4. Equip law enforcement officers and their homelessness services system counterparts with protocols and training; and
5. Divert people from the criminal justice system while supporting long-term stabilization.

“All street outreach contacts and housing placements are documented in HMIS or another local data system, such as an active or by-name list. Outreach workers have access to data systems to be able to input data, look up previous contacts with the person experiencing homelessness, and access information on available resources.”

“The goal of street outreach is to make connections to stable housing with tailored services and supports of their choice, such as health and behavioral health care, transportation, access to benefits, and more.”

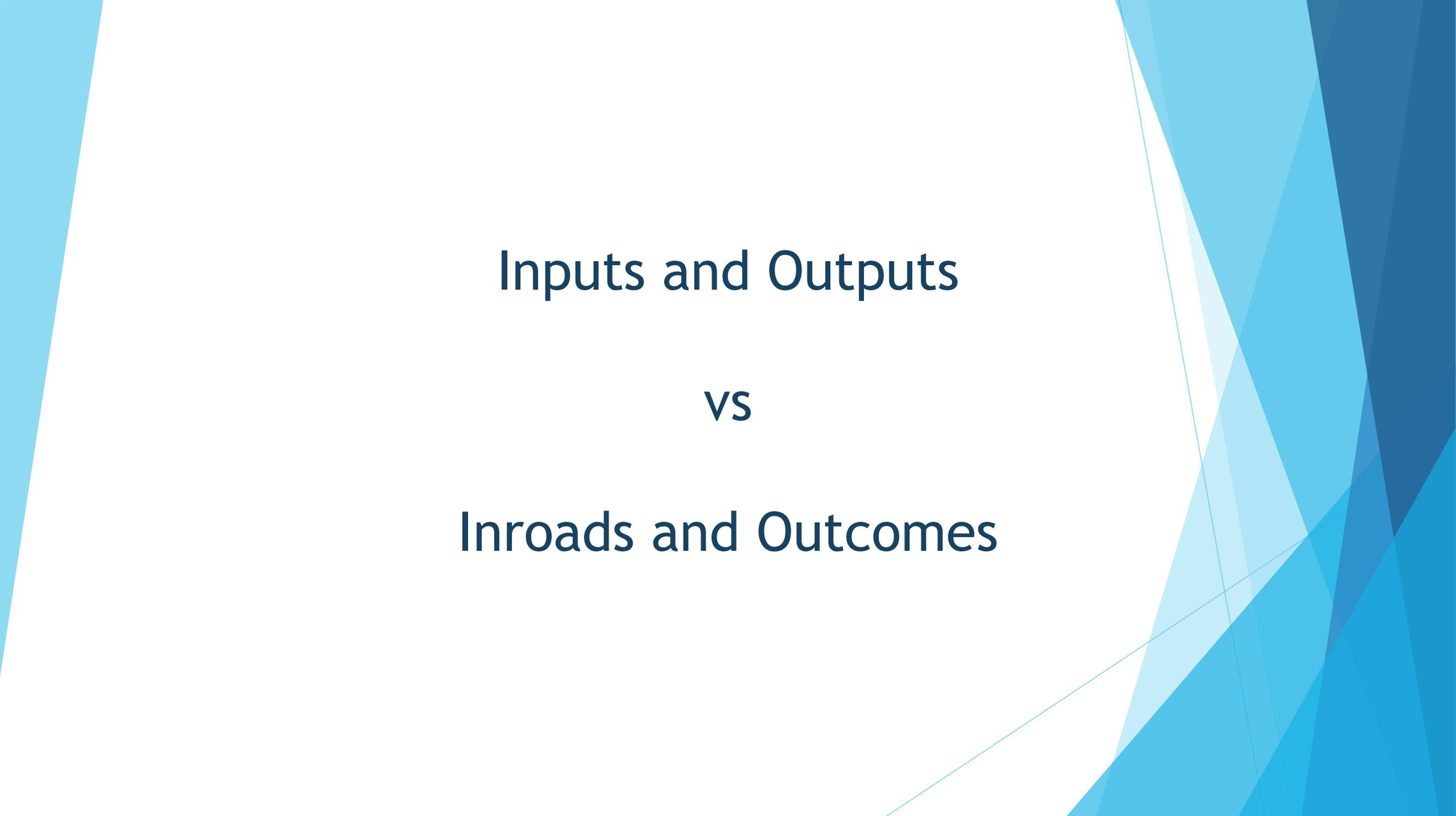
# How should outreach workers spend their time?

70% - Getting document ready people into housing

20% - Helping people get document ready

10% - Finding new people

# Outcomes and Impact

The background features abstract, overlapping geometric shapes in various shades of blue, ranging from light sky blue to deep navy blue. The shapes are primarily triangles and polygons, creating a dynamic, layered effect. The central text is positioned on a white background that is partially framed by these blue shapes.

**Inputs and Outputs**

**VS**

**Inroads and Outcomes**

# Activities Performed by Officers North Port Homeless Outreach Team

inception 06/01/2019

- Making contacts/follow-ups throughout the City
- Seeking social services for individual needs
- Tracking down citizen complaints about our homeless population
- Identifying homeless camps
- Cleaning homeless camps on City and private property
- Making positive contacts and developing relationships with our homeless community
- Assisting local churches during their food pantries or luncheons

# Current Data from the North Port Homeless Outreach Team

inception 06/01/2019

<u>Number of individuals identified:</u>	100
<u>Officer hours invested:</u>	1080 (30hr/wk)
<u>Positive outcomes:</u>	Unknown
<u>Permanent Housing Outcomes:</u>	6

# City of Sarasota Outcomes

October 1 - September 31

Year

Positive Outcomes

Negative Outcomes

2016/17

20%

80%

2017/18

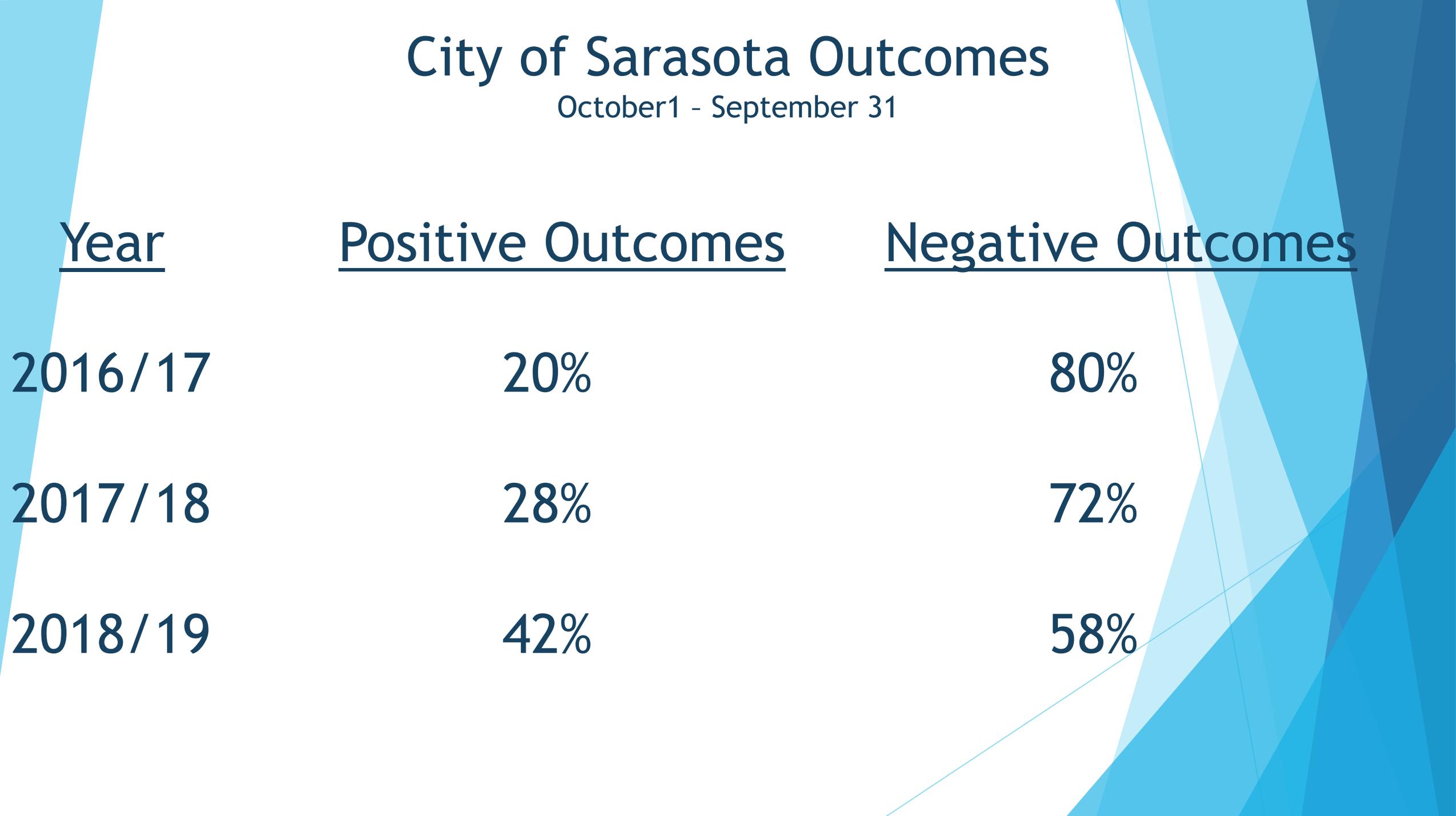
28%

72%

2018/19

42%

58%



Exits Per Destination					
	Exit Destination	Exit Count		Client Count	
Institutional Settings	Foster care home or foster care group home	1		1	
	Hospital or other residential non-psychiatric medical facility	6		6	
	Jail, prison or juvenile detention facility	1		1	
	Psychiatric hospital or other psychiatric facility	1		1	
	Substance abuse treatment facility or detox center	5		5	
	<b>Destination Total:</b>	<b>14</b>	<b>6.33%</b>	<b>13</b>	<b>6.34%</b>
Other Destinations	Other	2		2	
	Residential project or halfway house with no homeless criteria	5		5	
	<b>Destination Total:</b>	<b>7</b>	<b>3.17%</b>	<b>7</b>	<b>3.41%</b>
Permanent Destination	Permanent housing (other than RRH) for formerly homeless persons	1		1	
	Rental by client, no ongoing housing subsidy	22		22	
	Rental by client, with other ongoing housing subsidy	6		6	
	Rental by client, with RRH or equivalent subsidy	2		2	
	Staying or living with family, permanent tenure	11		11	
	Staying or living with friends, permanent tenure	2		2	
	<b>Destination Total:</b>	<b>44</b>	<b>19.91%</b>	<b>44</b>	<b>21.46%</b>
Temporary Destination	Emergency shelter, incl. hotel/motel paid for w/ ES voucher, or RHY-funded Host Home shelter	75		67	
Temporary Destination	Hotel or motel paid for without emergency shelter voucher	1		1	
	Staying or living with family, temporary tenure	5		5	
	Staying or living with friends, temporary tenure	5		5	
	Transitional housing for homeless persons (including homeless youth)	16		15	
<b>Destination Total:</b>	<b>102</b>	<b>46.15%</b>	<b>91</b>	<b>44.39%</b>	
Unknown	Client doesn't know	2		2	
	Client refused	1		1	
	No exit interview completed	51		47	
	<b>Destination Total:</b>	<b>54</b>	<b>24.43%</b>	<b>50</b>	<b>24.39%</b>

\*Excludes Legal Diversion clients with negative outcomes

Exits Per Destination					
	Exit Destination	Exit Count		Client Count	
Positive Outcome	Foster care home or foster care group home	1		1	
	Hospital or other residential non-psychiatric medical facility	6		6	
	Hotel or motel paid for without emergency shelter voucher	1		1	
	Permanent housing (other than RRH) for formerly homeless persons	1		1	
	Psychiatric hospital or other psychiatric facility	1		1	
	Rental by client, no ongoing housing subsidy	22		22	
	Rental by client, with other ongoing housing subsidy	6		6	
	Rental by client, with RRH or equivalent subsidy	2		2	
	Staying or living with family, permanent tenure	11		11	
	Staying or living with family, temporary tenure	5		5	
	Staying or living with friends, permanent tenure	2		2	
	Staying or living with friends, temporary tenure	5		5	
	Substance abuse treatment facility or detox center	5		5	
	Transitional housing for homeless persons (including homeless youth)	16		15	
		<b>Outcome Total:</b>	<b>84</b>	<b>38.01%</b>	<b>80</b>

Exits Per Destination					
	Exit Destination	Exit Count		Client Count	
Negative Outcome	Client doesn't know	2		2	
	Client refused	1		1	
	Emergency shelter, incl. hotel/motel paid for w/ ES voucher, or RHY-funded Host Home shelter	75		67	
	Jail, prison or juvenile detention facility	1		1	
	No exit interview completed	51		47	
	Other	2		2	
	<b>Outcome Total:</b>	<b>132</b>	<b>59.73%</b>	<b>117</b>	<b>57.92%</b>
Residential project or half	Residential project or halfway house with no homeless criteria	5		5	
	<b>Outcome Total:</b>	<b>5</b>	<b>2.26%</b>	<b>5</b>	<b>2.48%</b>

*\*Excludes Legal Diversion clients with negative outcomes*

# Funding

# Outreach Case Manager Funding

## Committed Funds

Charitable Trust \$10,000

Gulf Coast Community Foundation \$20,000

Suncoast Partnership \$7,070

Total \$37,070

Total Project Budget \$57,070

Balance **-\$20,000**

**"If you want to go fast, go alone;  
but if you want to go far, go together."**

**- Anonymous**

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