



GRANICUS

<https://granicus.com> (<https://granicus.com>)

OVERVIEW

Overview



Granicus is the leading provider of citizen engagement technologies and services for the public sector, bringing governments closer to the people they serve with the first-and-only Civic Engagement Platform. Available through our program with NCPA, the platform brings together website management, digital communications, 311 service requests, form digitization, short-term rental compliance, and automated meeting and agenda management to connect governments and their communities.

Granicus works with more than 4,500 government organizations and connects more than 250 million people in the largest Citizen Subscriber Network of its kind. Its solutions include:

govMeetings (<https://granicus.com/solution/govmeetings/>): Automated meeting and agenda management.

govAccess (<https://granicus.com/solution/govaccess/>): Customer, user-friendly website design for government

govService (<https://granicus.com/solution/govservice/>): Online citizen self-service solutions, process automation, and short-term rental management

govDelivery (<https://granicus.com/solution/govdelivery/>): Integrated communications delivered via email, social, and text

govRecords (<https://granicus.com/solution/govrecords/>): Easy records management and storage of public documents such as land, vitals, and court case eFilings

CONTRACT INFO

Awarded Vendor:

Granicus

Contract Awarded:

Software and SaaS Solutions

Contract Number:

01-115

Lead Agency:

Region 14 ESC

Contract Term:

3 year term, December 8, 2020 to December 31, 2023

*Option to renew for two (2) additional one (1) year periods.



DUE DILIGENCE

Request for Proposal:

RFP for Software and SaaS Solutions (<https://ncpastorage.blob.core.windows.net/ncpfiles/NCPA%20Files/docs/Due%20Diligence/Software%20and%20SaaS%20Solutions/RFP%20-%20Software%20and%20SaaS%20Solutions.pdf>)

Awarded Vendor Response:

Granicus' Response to RFP

(<https://ncpastorage.blob.core.windows.net/ncpfiles/NCPA%20Files/docs/Due%20Diligence/Software%20and%20SaaS%20Solutions/Granicus/Granicus%20Response.pdf>)

Evaluation:

Bid Tab & Request for RFP List

(<https://ncpastorage.blob.core.windows.net/ncpfiles/NCPA%20Files/docs/Due%20Diligence/Software%20and%20SaaS%20Solutions/Software%20and%20SaaS%20Solutions%20Evaluation.pdf>)

Award Letter:

Region 14 Award Letter

(<https://ncpastorage.blob.core.windows.net/ncpfiles/NCPA%20Files/docs/Due%20Diligence/Software%20and%20SaaS%20Solutions/Granicus/Granicus%20Award%20Letter.pdf>)

Advertisements:

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(<https://ncpastorage.blob.core.windows.net/ncpfiles/NCPA%20Files/docs/USA%20Today%20Ad/USAToday101320.pdf>) USA Today Ad 2

(<https://ncpastorage.blob.core.windows.net/ncpfiles/NCPA%20Files/docs/USA%20Today%20Ad/USAToday102020.pdf>) NCPA Website Ad

(<https://ncpastorage.blob.core.windows.net/ncpfiles/NCPA%20Files/docs/Website%20Ad/NCPA%20Website%20Advertisement%2029.pdf>)

VENDOR CONTACT

Business and Contracts

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EMPOWERING DIGITAL GOVERNMENT



Empowering Modern Digital Government



4,500 Organizations

across the globe use Granicus every day to improve government transparency and engage citizens.



200 MILLION

citizens in the GovDelivery Network subscribed to receive targeted government communications.



40 OF THE 50

most populous U.S. cities use Granicus tools including New York, Chicago & Los Angeles.



5 MILLION+

government legislative media files are being accessed by citizens.

Granicus helps modernize their online services, web presence, and communications strategies. We offer seamless digital solutions that help government actively reach, inform, and engage citizens on the first unified civic engagement platform for government.

Take the first step. Contact us to set up a meeting at info@granicus.com.

(https://ncpastorage.blob.core.windows.net/ncpaffles/NCPA%20Files/docs/Due%20Dillgence/Software%20and%20SaaS%20Solutions/Granicus/Misc/Empowering-Dig-Govt.pdf)

SUCCESS STORIES



<https://granicus.com/how-clay-county-launched-a-new-online-customer-service-platform-in-3-weeks-with-govservice/>

Clay County, FL (<https://granicus.com/how-clay-county-launched-a-new-online-customer-service-platform-in-3-weeks-with-govservice/>)

Read How Clay County Launched a New Online Customer Service Platform in 3 Weeks With govService.



<https://granicus.com/how-the-finance-department-increased-tax-collection-by-2-8-million-with-host-compliance/>

Nashville, TN (<https://granicus.com/how-the-finance-department-increased-tax-collection-by-2-8-million-with-host-compliance/>)

Read How the Finance Department Increased Tax Collection by \$2.8 Million with Host Compliance.



<https://granicus.com/success-stories/how-the-clerks-office-handles-8300-online-requests-with-govaccess/>

Maricopa County, AZ (<https://granicus.com/success-stories/how-the-clerks-office-handles-8300-online-requests-with-govaccess/>)

Read How The Clerk's Office Handles 8,300 Online Requests With govAccess.



<https://granicus.com/how-the-county-grew-its-audience-by-25-with-trusted-communications-during-covid-19/>

Kitsap County, WA (<https://granicus.com/how-the-county-grew-its-audience-by-25-with-trusted-communications-during-covid-19/>)

How the County Grew Its Audience by 25% With Trusted Communications During COVID-19.

Is a leading national government purchasing cooperative working to reduce the cost of goods and services by leveraging the purchasing power of public agencies in all 50 states. NCPA utilizes state of the art procurement resources and solutions that result in cooperative purchasing contracts that ensure all public agencies are receiving products and services of the highest quality at the lowest prices.

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